MANUALLY ENTERING DATA

HOW TO MANUALLY ENTER YOUR BIOMETRIC READINGS IN MYMOBILE USING YOUR TABLET

When Bluetooth connections are (temporarily) disabled, clients will be asked to type in biometric readings manually until the connection can be restored. Biometric readings are the number values you generate when you take your blood pressure, weight, or oxygen level. When Bluetooth connections are turned off, the tablet will not be able to read these values automatically which is why you will have to type in the numbers manually.

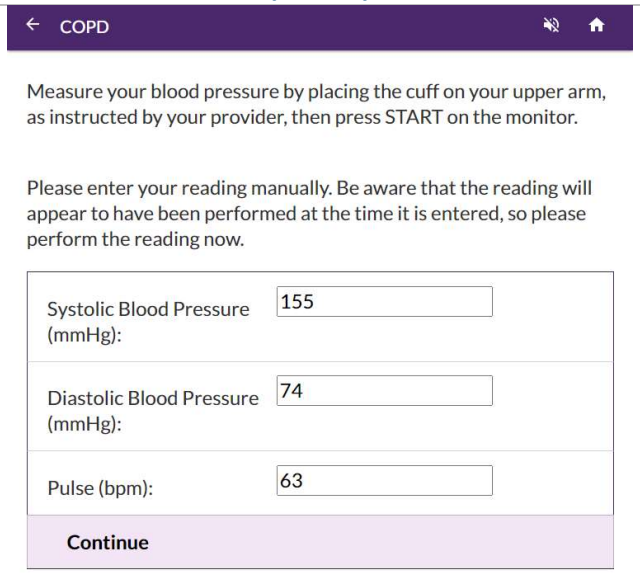
How to Manually Enter your Data

When you get to a question that asks for a biometric (blood pressure, weight, oxygen saturation or temperature), use your device to take your measurement and then type those numbers into your tablet. Double check that the numbers on your device match the numbers on the tablet screen. Once you have checked that the numbers on the tablet match what is on the device, you can continue to the rest of your interview questions. For more information on how to do a manual entry, please read the following instructions:

#	Task	Description
1	**Start your interview**	To get started, open your daily interview by touching the ***Start*** button on the home screen. If your nurse has instructed you to complete an ***Unscheduled Interview***, you can locate it by touching ***My Plan*** and scrolling through the list of options.
2	**Answer each question**	Begin your interview and answer each of the questions, allowing your nurse to assess your current condition. Make sure that you have your biometric devices (blood pressure monitor, weight scale, thermometer and/or oxygen meter) nearby.
3	**Biometric questions**	When you get to a question that asks you for a biometric reading, pick up the correct device and prepare to take your measurement. Once you have performed the measurement and you have your reading, type the numbers into the text boxes on your tablet as they appear on the screen of your device. For a photo example, please see the end of this document.

4	**Confirm the biometrics**	Once you have typed in your data, make sure to double check the numbers before touching ***Continue***. Please make sure that each number is the same on your biometric device and on the tablet, so that the data you send to your nurse is accurate.
5	**Complete the interview**	Continue to answer the remaining questions until you reach the end of your interview. If you have questions about your biometric readings, you can reach out to your nurse or indicate in your interview that you would like to be called.
If you are experiencing technical issues with any of your equipment, please call your nurse for support. They can put you in contact with TELUS if required.		

Photo Example

Biometric Device (Blood Pressure Monitor)	**MyMobile (Tablet)**
	

In this example, you can see that the person first measured their blood pressure with their biometric device. Once they performed the measurement, they typed the data into their tablet.