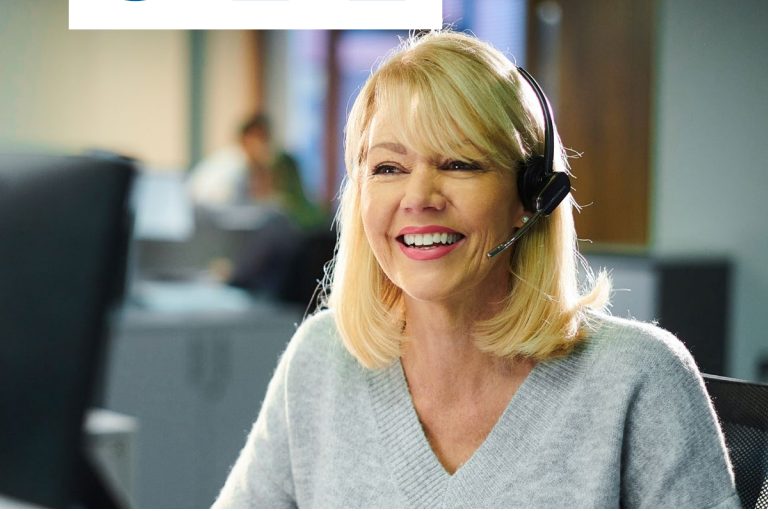


8-1-1

Free health
advice—24/7



When you have a non-emergency concern or question, call 8-1-1 at any time of the day or night.

A health care navigator will help you find health information and services or connect you with a registered nurse, registered dietitian, qualified exercise professional, or pharmacist.



FOR MORE, SCAN THE QR CODE OR VISIT:
islandhealth.ca/right-care-right-place



FOR THE DEAF AND HARD OF HEARING

If you are deaf or hard of hearing, you can contact HealthLinkBC 8-1-1 using Video Relay Services (VRS), or Teletypewriter (TTY).

VRS provides the deaf, hard of hearing or speech-impaired with real time sign language interpretation by video. You can use VRS when making telephone calls using Internet and cell-phone based technologies. VRS is free to use for registered deaf, hard of hearing or speech-impaired Canadians who use sign language.

To use VRS, visit Video Relay Services to sign up and give them the number 604-215-5101.

British Columbians who are deaf and hard of hearing have always had access to HealthLinkBC 8-1-1 through a Teletypewriter (TTY) relay service by dialing 7-1-1. A TTY relay service call allows a person with a hearing or speech disability to reach a relay operator to facilitate a call with 8-1-1.

Translation Services

8-1-1 provides translation services on request in more than 130 languages. After dialing 8-1-1, you will be connected with an English speaking health service navigator. To get service in another language, simply state the language you are looking for (example say "Punjabi"), and an interpreter will join the call.

