

### Purpose and Goals:

We are committed to ensuring that patients' voices play a central role in shaping the delivery and quality of primary care services across Island Health. As valued members of their own care teams, patient partners bring essential lived and living experiences that help inform key decisions. Through this engagement, patient partners will provide input on policies, quality improvement projects, and the overall state of primary care at Island Health, helping to shape initiatives to truly meet patient needs.

### Opportunities for Involvement:

The Primary Care C.A.R.E. Network is comprised of two committees. We would like to welcome 2 patient partners to sit as voting members on the Clinical Excellence Committee, and 2 patient partners to sit as voting members of the Operational Excellence Committee. See attached Terms of Reference for each committee. If you would prefer to participate in one committee over the other, please email [patient.experience@islandhealth.ca](mailto:patient.experience@islandhealth.ca) to let us know. All meetings and pre-meeting support sessions will be held virtually via Microsoft Teams.

1. The Primary Care Clinical Excellence Committee (CEC) which focuses on clinical service planning, policy development and quality improvement projects across Island Health.
  - Meets the fourth Tuesday of every other month (starting October) from 9:10am to 10:40am
  - Meets in partnership with the OEC on the second Tuesday of every other month (starting November) from 9:00am to 11:00am via MS Teams
  - The time commitment will be approximately 2.5 to 3 hours per month, including time for meeting preparation
2. The Primary Care Operational Excellence Committee (OEC) focuses on implementation of standards across the region with special attention to resourcing, feasibility and safety.
  - Meets the first Tuesday of every other month (starting October) from 9:10am to 10:40am
  - Meets in partnership with the CEC on the second Tuesday of every other month (starting November) from 9:00am to 11:00am
  - The time commitment will be approximately 2.5 to 3 hours per month, including time for meeting preparation

Preference will be given to those who have accessed services at one of Island Health's Primary Care clinics as a patient, family member or caregiver.

### Expected Commitment Length:

We ideally seek patient partners who can commit for two (2) years. This longer-term engagement helps build consistency and allows partners to witness and contribute to meaningful improvements in primary care services.

### For More Information

- Visit [www.islandhealth.ca/patient-partnership](http://www.islandhealth.ca/patient-partnership) to learn more about patient partnership at Island Health.
- Email [patient.experience@islandhealth.ca](mailto:patient.experience@islandhealth.ca) if you have questions or would like to learn more about this opportunity.
- To submit an expression of interest to join the Primary Care C.A.R.E Network, set up a profile on My Impact <https://bttr.im/equv5> and someone from the Island Health Patient & Public Partnership Program will get in touch.



Scan the QR code to learn more about patient partnership at Island Health and to link to My Impact to get started on your profile.