

Island Health Performance Measures

Time Loss Claims Rate



Year to Date Performance	8.42	Performance Assessment	 Red
Island Health Target	Less than or equal to 6.33	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

'Time Loss Claims Rate' measures the proportion of Island Health employees missing work due to an injury sustained at work.

Time Loss Claims Rate reports the number of employees with insurance claims submitted to WorkSafeBC (to compensate for work-time lost due to work-related injuries) for each 100 paid full-time staff equivalents.

This indicator reflects the safety of the work environment, adherence to safe work practices, and the availability of appropriate equipment to perform work functions.

Injuries negatively affect employee morale and staff retention, and add to the cost of providing service.

What is the target?

Island Health's 2022/23 target for this measure is 6.33 or fewer time loss injuries per 100 staff.

Lower rates are better.

How are we doing?

Island Health did not meet target in the 2022/23 fiscal year.

What actions are we taking?

Prevention is the most effective means of reducing injuries.

Island Health is engaged in a number of activities to improve supports to staff and managers, and to prevent time loss injuries. These activities include:

- core safety training for leaders;
- focusing on violence prevention;
- ensuring that new employees complete safety training;
- timely completion of accident investigations to ensure corrective actions are implemented to address risks.