


# Island Health Performance Measures

## Cultural Safety Training



|                          |                                     |  |   |
|--------------------------|-------------------------------------|--|---|
| Year to Date Performance | <b>77%</b>                          | Performance Assessment   |  <b>Yellow</b> |
| Island Health Target     | <b>Greater than or equal to 85%</b> | Performance is outside acceptable range; monitor and take action as appropriate. |   |

### What do we measure and why?

Cultural Safety Training measure is the percentage of individuals in non-contract and medical leadership roles within Island Health who completed the San'yas Cultural Safety Training course within 8 weeks of registration.

Cultural safety training for staff is one of the tactics through which Island Health will address the Calls to Action of the Truth and Reconciliation Commission, the UN Declaration of the Rights of Indigenous People, and the Declaration of Commitment on Cultural Safety and Humility in Health Services.

### What is the target?

Island Health's target for 2019/20 is 85% or higher.

### How are we doing?

Cultural Safety Training is a new measure on Island Health's 2019/20 Dashboard. Based on the most recently available data, 77% of non-contract staff and medical leadership who registered for the San'yas Training Course completed it within 8 weeks of registering.

Island Health used all of the spaces purchased for the provincially run San'yas Cultural Safety Training program in 2019/20. This is great news in many ways as it shows the humility and willingness of hundreds of staff, leaders, and physicians to engage in this learning journey towards reduced Indigenous-specific racism and improved health and care for Indigenous peoples.

### What actions are we taking?

Island Health is seeking access to more spaces in the San'yas Cultural Safety training. Island Health staff are also invited to participate in other components of the learning journey (including Blanket Exercises and Relational Practice workshops) as well as several online and community learning activities. Island Health is also working on developing an internal resources library.