


Year to Date Performance	68%	Performance Assessment	 Yellow
Island Health Target	Greater than or equal to 69%	Performance is outside acceptable range; monitor and take action as appropriate.	

What do we measure and why?

This measure is the percentage of Emergency Department visits for people aged 75 or older that did not result in an admission to hospital, out of the total visits to the Emergency Department for people aged 75 or older.

Appropriate and timely care is a priority within Island Health. One of Island Health's strategic priorities highlights improved access to services and patient flow as major objectives. Monitoring patient flow through the Emergency Departments aligns directly with this strategic goal. One of the key ways to improve patient flow is by reducing admissions via Emergency.

What is the target?

The target for 2019/20 is 69% or higher. Less than 67% is flagged as red, being significantly outside acceptable range.

How are we doing?

Island Health did not meet the target in 2019/20.

What actions are we taking?

Island Health is investing resources in Emergency Departments to identify and assist patients who may be able to safely return home with supports in place rather than be admitted to hospital as an inpatient.