


Island Health Performance Measures

Hospital Harm - Overall



Year to Date Performance	3.85	Performance Assessment	 Yellow
Island Health Target	Less than or equal to 3.80	Performance is outside acceptable range; monitor and take action as appropriate.	

What do we measure and why?

Hospitals are generally safe, but sometimes harmful events happen that affect patients. Many of these events are preventable. Tracking and reporting harmful events is vital to improving care.

The Hospital Harm - Overall rate is calculated as the total number of acute care discharges with at least one hospital harm event recorded, divided by the total number of acute care discharges, and reported as a rate per 100 discharges.

The Hospital Harm - Overall rate includes 31 different types of unintended harm that might occur in hospital and that could possibly be prevented with the use of known, evidence-based practices.

What is the target?

The target for Hospital Harm - Overall is 3.80 or lower, which is intended to reflect improvement over historical performance.

Lower rates are better.

How are we doing?

As of July 2025, Island Health's Hospital Harm - Overall rate was not meeting the target. Island Health's Hospital Harm rate does remain among the lowest (best) in the province.

What actions are we taking?

Quality improvement efforts are underway at many sites and across Island Health to decrease specific types of hospital harm.

No single action or individual can ensure safe care, but through collaboration and evidence-informed practices, health care can be made safer for all Island Health residents.