


Island Health Performance Measures

Hospital Harm - Overall



Year to Date Performance	3.60	Performance Assessment	 Green
Island Health Target	Less than or equal to 3.80	Performance is within the acceptable range; continue to monitor.	

What do we measure and why?

Hospitals are generally safe, but sometimes harmful events happen that affect patients. Many of these events are preventable. Tracking and reporting harmful events is vital to improving care.

The Hospital Harm - Overall rate is calculated as the total number of acute care discharges with at least one hospital harm event recorded, divided by the total number of acute care discharges, reported as a rate per 100 discharges.

The Hospital Harm - Overall rate includes 31 different types of unintended harm that might occur in hospital and that could possibly be prevented with the use of known, evidence-based practices.

The Canadian Patient Safety Institute continues to develop resources linked to the hospital harm measures to support patient safety and improvement efforts.

What is the target?

The target for Hospital Harm - Overall is 3.80 or lower, which is intended to reflect improvement over historical performance.

Lower rates are better.

How are we doing?

As of January 2023, Island Health's Hospital Harm - Overall rate continued to meet the target.

What actions are we taking?

Island Health's Quality, Practice, and Improvement consultants continue to work with clinical areas across Island Health to investigate the data, identify trends, and implement ongoing improvements.

As the data reflect the patient journey through Island Health's hospitals, improvements require an integrated approach. No single action or individual can ensure safe care, but through collaboration and evidence-informed practices, health care can be made safer for all Island Health residents.

It is important to note that the hospital harm indicators are based on retrospective data, so improvements achieved today may not be apparent in the rates for up to six months later.