Island Health Performance Measures

Drinking Water Quality



Year to Date Performance (2023/24)

Island Health Target

Less than or equal to 91

Performance Assessment

Performance is within the acceptable range; continue to monitor.

What do we measure and why?

Clean and safe water is essential to maintain health and well-being. The goal of this measure is to quantify the impact of unacceptable water quality among Island Health residents. The impact is a function of both the duration as well as the number of people affected.

Drinking Water Quality is measured by the total number of days in which Public Notices for water quality were in effect within Island Health, multiplied by the population affected for individuals served by the water system, as a rate per 10,000 population.

Public notices for water quality include Boil Water Notices, Water Quality Advisories, and Do Not Use Water Notices. They are issued by the water supplier when there is an increased health risk associated with use of drinking water.

What is the target?

Island Health's target for 2022/23 is 91 or fewer person advisory days per 10,000 population. The 2023/24 value will be available in April 2024.

Lower rates are better.

How we doing?

Island Health met the target in the 2023/24 fiscal year.

What actions are we taking?

Drinking Water Officers work with water suppliers throughout Island Health to provide clean (potable) drinking water.

Providing oversight to all water systems requires sustained effort but helps ensure that all users of water supply systems have safe, good quality drinking water.