



# Stabilizing health-care services in North Vancouver Island

## North Island Community Spotlight - Port Alice

The Port Alice Health Centre is a key health service facility supporting local residents in and around the village of Port Alice. The following health services are provided by a group of physicians, nurses, and allied health professionals including: primary health care services; mental health and substance use; social work; public health; home support; ambulatory outpatient services; medical laboratory; adult day program; and palliative care (community).

In the past 18 months, the following infrastructure projects and services have been completed:

- commercial water heater and new piping for water systems
- gutter replacement on building exterior
- new flooring and doors
- paving in the local parking lots
- generator replacement in progress, anticipated completion date March 2025
- NVI shuttle connecting Port Alice residents to services in Port Hardy and Port McNeill.

Additional building modernizations are in the planning and development phases and will be communicated when planning is finalized including the potential for an Arjo bath system in the facility.



The Port Alice Health Centre - located in Port Alice

## Port Hardy Hospital Redevelopment

The Island Health Facilities Design and Construction Team is working in partnership with both consultants and clinical and operations teams to further advance design development for the proposed redevelopment plans.



## GRATITUDE AND THANKS

Health service delivery requires a dedicated team of individuals, working together and creating a team. to support patients, families and the broader community.

At Island Health, we are extremely grateful for our staff, the physician and other community-based partners that form the broader Health Service delivery team.

Since the targeted efforts to stabilize services in North Vancouver Island (NVI) began in early 2023, we have seen significant growth in the number of staff positions filled through targeted recruitment campaigns, retention incentives and rural and remote bonuses supported by Government.

As we continue to improve and maintain services in NVI, we recognize that none of it would be possible without the significant contributions and dedication of our staff, physicians and community-based partners.

We look forward to the ongoing partnerships to deliver high quality health services in NVI.

## THANK YOU FOR YOUR CONTINUED PARTNERSHIP!

If you have any questions or would like more information regarding the ongoing initiatives or anything outlined in this newsletter, please don't hesitate to contact us, as we would be more than happy to discuss further.

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[North Vancouver Island Sustainability Initiative](#)

[Island Health Magazine - Spring 2023](#)