

July 31, 2020

Summary of Medical Health Officer's recommendation to end the administration at Nanaimo Seniors Village

On November 27, 2019, Island Health's Board of Directors appointed an administrator to oversee the day-to-day operations at Nanaimo Seniors Village (NSV) long-term care home. The six-month appointment was extended in May 2020 and required Board review prior to July 31.

On July 29, 2020, the Board made the decision to end the administrator's appointment. The Board's decision was informed by a recommendation from Central Island Medical Health Officer Dr. Paul Hasselback.

Dr. Hasselback's recommendation stated, in part:

- Licensing indicated all outstanding areas of non-compliance identified in May when an extension of the administration was recommended have been addressed.
- Licensing reviewed the original areas of concern identified at NSV and found the operator was managing all areas well.
- Major objectives and goals established by the administrator as criteria for transitioning management back to the operator have been achieved.
- Notably, a key area around appropriate staffing at NSV has been appropriately addressed.
- The administrator recommended that her appointment at NSV was no longer required.
- Dr. Hasselback noted significant progress toward system stability at NSV and it is his belief that the progress is sustainable.
- There is stability in the leadership at NSV and within the parent operating company.

-30-