

May 23, 2020

Summary of Medical Health Officer's recommendation to extend the administrator at Nanaimo Seniors Village

On November 27, 2019, Island Health's Board of Directors appointed an administrator to oversee the day-to-day operations at Nanaimo Seniors Village (NSV) long-term care home. The six-month appointment required Board review prior to May 27, 2020.

On May 20, 2020, the Board extended the administrator's appointment until at least July 31, 2020. The Board's decision was informed by a recommendation from Medical Health Officer Dr. Paul Hasselback (MHO).

The MHO's recommendation stated, in part:

- The MHO reviewed reports from both the administrator and Island Health's Community Care Facilities Licensing program.
- The leadership and skills of the administrator led to significant progress towards meeting expected care standards, as defined by the *Community Care and Assisted Living Act*.
- The MHO noted significant progress toward system stability, specifically in key areas such as staffing levels, care planning and wound care.
- The MHO noted that while key steps to ensure sustainable improvements have been made in recent months, the oversight of the administrator should remain to support and ensure Nanaimo Seniors Village continues the current trajectory toward long-term stability.
- The MHO recommended the administrator's appointment be extended and progress towards meeting identified criteria be reviewed again prior to July 31, 2020.
- The MHO's rationale for the recommendation also noted the operator's need to formalize a transition plan that is satisfactory to the administrator and Licensing. The administrator will provide important assistance and oversight in transitioning administration Nanaimo Seniors Village back to the operator.

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