

## Other Community Opioid Treatment Services

### Pandora Clinic

922 Pandora Avenue  
Mon-Fri 9am—5pm  
Phone: 250-294-6714

### Cool Aid Health Centre

*\*If already registered with the clinic\**

713 Johnson Street  
Mon & Tue 9am—6pm  
Wed & Thu 9am - 8pm  
Fri 9am—3pm  
Sat 10am - 2pm  
Phone: 250-385-1466

### Victoria Youth Clinic/Foundry

*\*For people aged up to 24\**

818 Douglas Street (3rd floor)  
Mon-Thu 11am—5pm;  
Fri 11am - 4pm  
Phone: 250-383-3552

### Outreach Services Clinic

603 Gorge Road East  
Mon 9am-3pm; Tue 1pm-7pm;  
Wed 9am-5pm; Thu 10am-3pm  
Phone: 250-480-1232

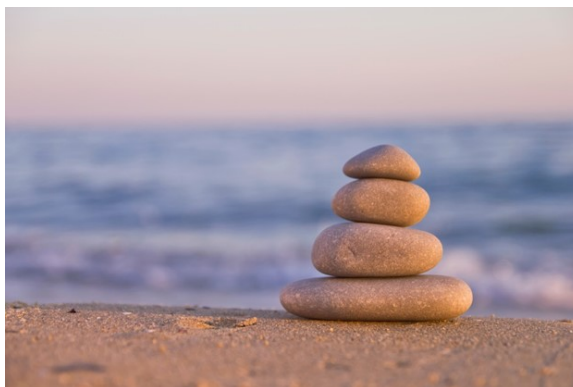
### WestShore AVI Health Centre

111-2787 Jacklin Road, Langford  
Mon 1:30-6:30pm, Tues and Thur 9-4pm



### Rapid Access Addiction Clinic

1119 Pembroke Street  
Open weekdays  
9:00 am to 12:00 pm  
(closed on stat holidays)  
Phone: 250-519-3776

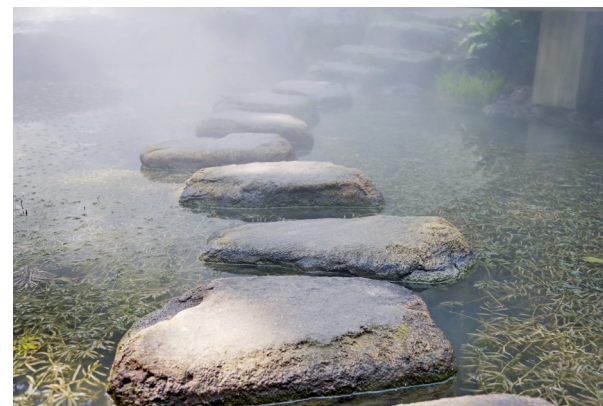


The Umbrella Society is a peer support organization with staff who have lived experience with substance use, recovery and treatment. Umbrella staff can help clients get to their appointments at the RAAC or the other community opioid treatment services.

**Address:** 901 Kings Road, Victoria

**Phone or text:** 250-380-0595

**Web site:** [www.umbrellasociety.ca](http://www.umbrellasociety.ca)



## Rapid Access Addiction Clinic (RAAC) Victoria

*Information for people  
interested in  
care and treatment  
for problematic  
opioid use*

[viha.ca](http://viha.ca)



## What is the Rapid Access Addiction Clinic?

The Victoria **Rapid Access Addiction Clinic** (RAAC) supports people with problematic opioid use who are ready for treatment with Buprenorphine (Suboxone) or Methadone.

RAAC accepts referrals from community providers, doctors, Island Health's substance use services, hospitals\* and client walk ins. Referred RAAC clients are offered booked appointments. Limited walk-in appointments are available from 9am-10am weekdays.

*\*People who are in the Emergency Department or hospital can get started on Buprenorphine in hospital and be referred to the RAAC or other community services when they leave hospital.*

## What Services does the RAAC offer?

### RAAC offers:

- Assessment
- Buprenorphine (Suboxone) or Methadone starts and maintenance
- Treatment plan creation, done together with the client
- How to reduce harm to yourself and others
- Take Home Naloxone
- Referrals to social and peer support services
- Supportive transitions to community services and supports



## When is the RAAC open and where is it located?

### Hours:

|            |                       |
|------------|-----------------------|
| Monday:    | 9:00 am to 12:00 noon |
| Tuesday:   | 9:00 am to 12:00 noon |
| Wednesday: | 9:00 am to 12:00 noon |
| Thursday:  | 9:00 am to 12:00 noon |
| Friday:    | 9:00 am to 12:00 noon |

**Address:** 1119 Pembroke Street

### Map:

