

Your child has been referred to the Urgent Pediatric Assessment Clinic (UPAC) at Victoria General Hospital.

Children are referred to this clinic for follow up with a doctor that specializes in children's health.

What is a Pediatric Doctor?

Pediatric Doctors are specialists in the prevention and treatment of illness and medical conditions that affect children from birth to age 18 years. They are trained to solve puzzling medical problems and can handle situations where different illnesses may occur at the same time. They do **not** see adults and they do **not** do surgery.

The doctor who referred you to the pediatric doctor believes this specialist will be able to help in the diagnosis and management of your child's medical condition.

A partnership between the Pediatric Doctor and your Family Doctor or other Primary Care Provider.

The Pediatric Doctor and your family doctor or other primary care provider are partners in your child's care. The specialist will **not** take over from your child's doctor. The pediatric medicine specialist will:

- Act as a consultant (an expert)
- Report their findings, including information and management plan.

Urgent Pediatric Assessment Clinic

The urgent assessment clinic is Monday to Friday 9:00 am – 3:00 pm, excluding statutory holidays.

You will receive a call to schedule your appointment. Given last-minute schedule adjustments, it is possible that your appointment time will be changed by 0.5-1.5 hours up to the day of the visit.

Location

The Urgent Pediatric Assessment Clinic is located at the Victoria General Hospital in the Pediatric Daycare Unit. This is located in the North Tower on the 3rd Floor.

Please check in at the main desk in Pediatric Daycare on the 3rd Floor. You do *not* need to go to the main hospital admitting desk first.

How should I prepare my child for the visit?

Children are more comfortable and calmer when they know what to expect. Talking to them about the visit and using simple words in your explanation will help to prepare your child.

Consider your child's age, level of understanding and any past experiences. Offer your child an explanation of what the visit is for and who they might see.

If your child's condition changes or becomes worse, please do not wait for this appointment and return to the nearest **Emergency Department**.

What to expect when you arrive.

- Your visit at the clinic will be 1-3 hours in length.
- The pediatric doctor will take a detailed medical history and perform a thorough physical exam of your child.
- This is a teaching clinic. Your child will also be seen and examined by a medical student or resident training in pediatric medicine.
- If your child needs additional tests or procedures after the initial visit, instructions will be given.

What to expect when you leave.

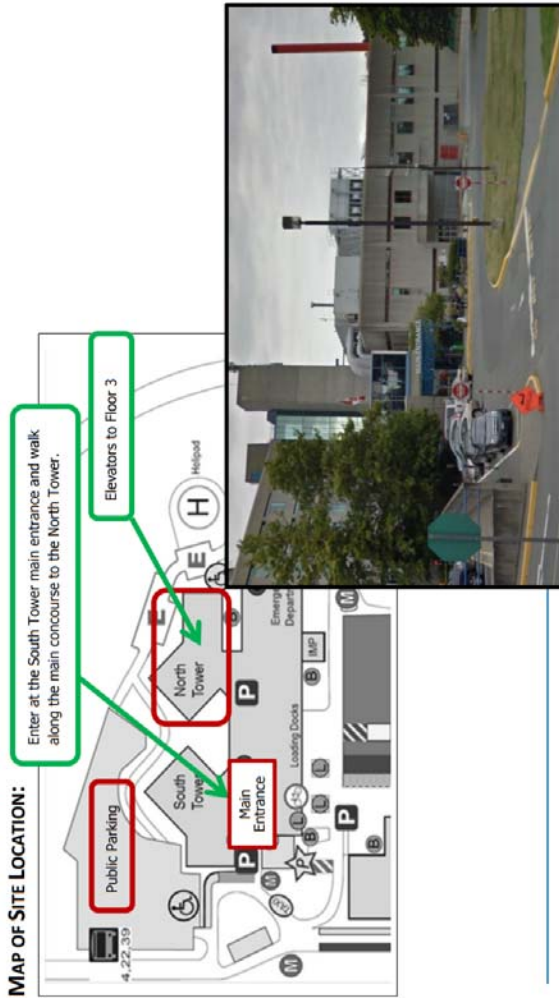
The Pediatric Doctor will send a detailed letter to your family doctor or other primary care provider. This letter will include:

- Information about your child's visit to the clinic
- Copies of any results of tests or procedures (if done)
- Suggestions for your child's care

Your family doctor or other primary care provider will follow up on the care that your child needs. ***For any questions you may have after your visit, please follow up with family doctor or primary care provider.***

Unable to make the appointment?

Please call 250-727-4247 as soon as possible. Please leave a message after hours.



You will be contacted by the hospital with an appointment date and time.

Please write you appointment details here:

UPAC appointment

Date: _____

Time: _____

If you need to change or cancel the appointment, please call:

250-727-4247

Please leave a message after hours.



UPAC

Urgent Pediatric Assessment Clinic

Victoria General Hospital
 Pediatric Daycare Unit
 3rd Floor North Tower
 (Yellow elevators)

Patient Information



Island Medical Program

Phone: 250-727-4247