## Frequently Asked Questions (FAQ) Long Term Care Home: Service Fee's



UPDATED: February 04, 2020

**DEPARTMENT: Patient Flow and Care Transitions** 

## Qualicum Manor Additional Services and Fees

Operators may have additional fees or services available to residents through community vendors. Fees for services are subject to change and it is recommended that you speak to a community vendor and/or the care home prior to moving in to confirm costs.

	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Items					
Cable/TV	\$25.00+				
(Family organizes and pays)	FEE VARIES –	EXTERNAL SER	VICE		
Internet	FEE VARIES –	EXTERNAL SER	VICE		
(Family organizes and pays)					
WiFi	FREE				-
(Public WiFi available)					
Telephone	FEE VARIES –	EXTERNAL SER	VICE		
(Family organizes and pays)					
Clothing Identification	\$50.00				
(At admission)					
Outings	Included				_
(Restaurant meals or snacks residents fund on outings)					
Family Meal Club	\$6.00 -				
(Lunch and Dinner)	\$10.00				
Foot Care Service	\$35.00				



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dental Services (Family organizes and pays)	FEE VARIES –	- EXTERNAL SER	VICE		
Dental Hygienist	\$3.00				
Elopement Risk Monitoring (Purchase of bracelet. One time fee of \$250.00)	\$25.00 - EXT	ERNAL SERVICE			
Esthetics / Spa Services (Manicures and Pedicures)	\$15.00+	<b>•</b>			
Hairdressing Service	\$18.00 -				
(Cost varies depending on service)	\$65.00				
Physiotherapy Service Initial Assessment (Family organizes and pays. Additional services fee varies)	\$100.00	•			
Occupational Therapy Services (basic)	FEE VARIES -	- EXTERNAL SER	VICE		

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements (Case by case review)	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare (Case by case review)	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided by care home)	VARIES		

