

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: January 15, 2020
DEPARTMENT: Patient Flow and Care Transitions

Kiwanis Pavilion



Additional Services and Fees


Operators may have additional fees or services available to residents through community vendors. Fees for services are subject to change and it is recommended that you speak to a community vendor and/or the care home prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family organizes with Shaw or Telus and pays)	\$30.00 -\$100.00+ FEE VARIES – EXTERNAL SERVICE				
Internet (Family organizes with Shaw or Telus and pays)	FEE VARIES – EXTERNAL SERVICE				
WiFi (Public WiFi available)	FREE				
Telephone (Family organizes with Shaw or Telus and pays)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification (At admission)	\$50.00+				
Outings (Listed in monthly Activity calendar)	\$10.00 - \$20.00+				
Enhanced Activity Program (optional)	\$10.00+				
Resident and Family Supper Club	\$10.00+ Per/Person				
Foot Care Service	\$50.00				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dental Hygienist (Monthly fee covers: annual oral health plan/personal oral health care plan. Additional services are provided on a fee-for service basis)	\$3.00				
Dental Services (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Hairdressing Service (Cost varies depending on service)	\$7.00 - \$65.00				
Dietitian	INCLUDED				
Physiotherapy Service (basic)	INCLUDED				
Occupational Therapy Services (basic)	INCLUDED				
Specialized Wheelchair, Modifications or Upgrades to Base wheelchair	FEE VARIES				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements (Case by case review)	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare (Case by case review)	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided by	VARIES		

care home)
