

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: January 09, 2020
DEPARTMENT: Patient Flow and Care Transitions

Arrowsmith Lodge


Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family organizes and pays)	\$35.00+ EXTERNAL SERVICE				
Internet (Family organizes and pays)	FEE VARIES - EXTERNAL SERVICE				
WiFi (Activity room only)	Limited Public WiFi				
Telephone (Family organizes and pays)	FEE VARIES - EXTERNAL SERVICE				
Clothing Identification	\$40.00				
Outings (Elders responsible for small purchases during outings)	VARIES				
Recreational Activities Fee (Fee varies based on activity)	\$10.00+				
Foot Care Service (Offered every Friday)	\$45.00				
Hairdressing Service (Fee varies depending on service. Available on Thursdays)	VARIES				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dental Hygienist (Fee varies based on service)	\$70.00 – \$200.00				
Dental Services	FEE VARIES – EXTERNAL SERVICE				
Dietitian	INCLUDED				
Physiotherapy Service (Additional services available for a fee)	INCLUDED				
Occupational Therapy Services (Specialized equipment is not included. Family to pay)	INCLUDED				

Items	Fee (\$)	Resident Responsibility	Care Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by the formulary	
Incontinence garments (Other than provided by care home)	\$10.00 - \$15.00+	