



Resident & Family Newsletter Issue #8

June 2020

New Move Dates!

With the arrival of COVID-19, our plans to move in April were quickly halted and residents and care teams at Oak Bay Lodge and Mt. Tolmie Hospital hunkered down where we knew we would all be safe. Now that restrictions have eased a little, we have been given the green light to execute a move the weekend of July 10-12.

This time around our move plans will include enhanced precautions and careful execution to limit the risks of viral spread, as recommended by Island Health's Infection, Prevention and Control consultants. The plan also requires us to have a minimal amount of staff involved and no volunteers, as this creates increased risk. As a result of less people on the ground to help, and to help with physical distancing on the busses, we will be spreading the move out over three days. Mt. Tolmie residents are scheduled to move on Friday, July 10th and Oak Bay Lodge residents on the weekend of July 11-12.

If you haven't seen it yet, we invite you to take a [virtual tour of The Summit](#) or [read the news release](#) about the Summit.

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Virtual Information Session

You are invited to attend a virtual information sharing session for family and caregivers of residents moving from Oak Bay Lodge and Mt. Tolmie Hospital to The Summit care home. Call in to hear from Long-Term Care Director, Tim Orr; Long-Term Care Operations Director, Carmela Vezza; and the leadership team at each site about move-day plans and the steps we are taking to ensure resident safety during the pandemic, and to answer your questions.

When: Wednesday, June 17, 2020

Time: 2-3 PM

Dial: 1-844-426-4405

Event #: 133 863 0275

Have a question?

Questions will be taken via [sli.do](#) using the event code #SUMMIT. You can start submitting now and can submit as many questions as you like up to the end of the meeting. If you see a question posted that resonates with you or is similar to your question, please 'like' it to help us prioritize how we answer.

We hope you can join us.



QUESTIONS? WANT MORE INFORMATION? PLEASE CONTACT:

Mt Tolmie Hospital:

Philip Friesen

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Oak Bay Lodge:

Colleen Anderson

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www.islandhealth.ca/thesummit

THE SUMMIT

— CARE RESIDENCE AT QUADRA VILLAGE —

The Eldercare Foundation Supports Resident Viewing

Our thanks to the Eldercare Foundation for the gracious donations of TV wall mounts for all resident rooms at The Summit. TV can be an important window to the world and a basis for shared experience for seniors. Residents may bring a wall mountable TV up to a maximum 45 inches. Any resident who does not currently have a TV or cable package and wishes to create one at The Summit can contact Colleen Anderson (colleen.anderson@viha.ca). We will ensure their room has a wall mount installed prior to the move.

Decorating Days

In our last newsletter, we advertised time we were calling “decorating days” where family members could come to the Summit and set up their loved one’s rooms ahead of the move. At this time, we are unsure if this will still be possible, but we want families and residents to know that we are working hard to make this happen in some way. We are learning to be flexible and adaptive to these new times, and we will bring you more information as soon as we can.

A Fresh Look

Current landscaping outside, the dining area, a bedroom, a tub room and a graphic hallway for wandering. Just a few shots of our exciting new home for seniors.



THE SUMMIT

CARE RESIDENCE AT QUADRA VILLAGE

Who Will Help us Make the Move?

We want all staff, residents and families to feel safe and supported through this transition to The Summit. Part of this is understanding who we are working with to plan the move days. We reached out to Braden Johnston from Health Care Relocations to find out about him and the company that will help us make this big move.



**HEALTH CARE
RELOCATIONS**



BRADEN JOHNSTON – A BIT ABOUT ME

I started working with Health Care Relocations (HCR) in 2006 and I specialize in physical move coordination and on site management of healthcare facility moves. I attended Trent University from 2002 to 2006 for Joint Major Business Administration and Political Studies. I have lived in Victoria since 2009 where I worked to expand HCR West Coast operations (BC and California).

ABOUT HEALTH CARE RELOCATIONS

Health Care Relocations (HCR) was founded in 1993 in Peterborough Ontario, Canada. There are over 50 full-time employees based from our head office in Peterborough. Several expert movers will be coming from Ontario to support the move to The Summit.

HCR has had an office in Victoria since 2007. We currently have three (3) full-time employees currently working from our Victoria office and many other part associates from the island. Two (2) of our full time employees are Victoria born and raised.

HCR has additional offices in USA and Europe. Visit www.hcr-moves.com to see a list of projects completed and to learn more about HCR.

HEALTH CARE RELOCATIONS (HCR) DURING COVID MOVES (INFECTIOUS OUTBREAKS)

HCR has experience moving residents during infectious outbreaks.

In early April 2020, during the initial outbreak of COVID-19, HCR completed a long-term care move in White. Four weeks after the move, we are delighted to share that no residents or staff tested positive for COVID-19 and this is because of the additional precautions and procedures we put in place. This move included the relocation of over 100 LTC resident, 35 mental patients and 3 hospice patients to the new Peace Arch Lodge in South Surrey (on border of White Rock).

HCR also completed moves in the Greater Toronto Area (GTA) during the initial COVID-19 outbreak, and completed a move during the SARS outbreak in Ontario in 2003, which was completed safely in an active outbreak facility.

HCR always follows infection control guidelines as mandated by our clients. Our expert employees are familiar with many different healthcare environments and always conform to the protocols of Health Authority and/or facility.

DATE: June 12, 2020

TO: Family & Caregivers of Residents Moving to The Summit Care Home

FROM: Island Health Long-Term Care Team

You are invited to attend a **virtual** information sharing session for family and caregivers of residents moving from Oak Bay Lodge and Mt. Tolmie Hospital to The Summit care home in July.

Call in to hear from Long-Term Care Director, Tim Orr; Long-Term Care Operations Director, Carmela Vezza; and the leadership team at each site about move-day plans and the steps we are taking to ensure resident safety during the pandemic, and to answer your questions.

- **When: Wednesday, June 17, 2020**
- **Time: 2-3 PM**
- **1-844-426-4405**

HAVE A QUESTION?

Questions can be submitted ahead of the event. Leaders will do their best to answer questions during the event. Due to the limitations of our videoconferencing technology, all participants will be muted during the call. You will not be able to ask a verbal question during the meeting.

Questions will be taken via [sli.do](https://www.slido.com) (www.slido.com) using the event code **#SummitQV** – and you can start submitting now, and can submit as many questions as you like up to the end of the meeting. If you see a question posted that resonates with you or is similar to your question, please 'like' it to help us prioritize how we answer.

HOW TO ATTEND:

1. Call (toll Free): **1-844-426-4405**
2. You will be asked to key in a meeting access code, which is **133 863 0275**

If you cannot get through, it may mean the lines are busy, so please keep trying.

Questions and Answers from the meeting (and any we were unable to get to), will be [posted here](#) within a few days of the meeting.