

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: March 05, 2020
DEPARTMENT: Patient Flow and Care Transitions

Oyster Harbour

Additional Services and Fees

Operators may have additional fees or services available to residents through community vendors. Fees for services are subject to change and it is recommended that you speak to a community vendor and/or the care home prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family organizes with Shaw and pays. Additional fees apply for services beyond basic).	\$25.00 - EXTERNAL SERVICE				
Internet (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Telephone (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification (At admission)	\$35.00				
Enhanced Activity Program (optional)	\$20.00+				
Identification Bracelet (At admission)	\$25.00				
Foot Care Service	\$35.00				
Hairdressing Service (Fee varies depending on service)	\$7.00 - \$65.00				
Dental Hygienist (Family organizes and pays)	\$100.00 EXTERNAL SERVICE				
Dental Service (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Dietitian	INCLUDED				
Physiotherapy Service (basic) (Family arranges and pays)	FEE VARIES – EXTERNAL SERVICE				
Occupational Therapy Services (basic)	INCLUDED				
Specialized Wheelchair, Modifications or Upgrades to Base wheelchair (Organized by OT. Family pays)	FEE VARIES – EXTERNAL SERVICE				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements (Case by case review)	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare (Case by case review)	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided by care home)	VARIES		