

Urgent care hours at Chemainus Health Care Centre in December

Updated December 1, 2023

Due to limited physician availability, Island Health is advising community residents and visitors about changes to the operating hours for urgent care services at the Chemainus Health Care Centre (CHCC) during the month of December. During this time, laboratory and medical imaging services at the CHCC will continue as usual.

Hours of operation for urgent care are:

December 1	Closed
December 2	Closed
December 3	No change, open 8 a.m. - 8 p.m.
December 4	No change, open 8 a.m. - 8 p.m.
December 5	No change, open 8 a.m. - 8 p.m.
December 6	Open 2 p.m. – 8 p.m.
December 7	Open 8 a.m. – 2 p.m.
December 8	Open 2 p.m. – 8 p.m.
December 9	Open 8 a.m. – 2 p.m.
December 10	No change, open 8 a.m. - 8 p.m.
December 11	No change, open 8 a.m. - 8 p.m.
December 12	No change, open 8 a.m. - 8 p.m.
December 13	Closed
December 14	Open 2 p.m. – 8 p.m.
December 15	Open 8 a.m. – 2 p.m.
December 16	No change, open 8 a.m. - 8 p.m.
December 17	No change, open 8 a.m. - 8 p.m.
December 18	No change, open 8 a.m. - 8 p.m.
December 19	Open 2 p.m. – 8 p.m.
December 20	Open 2 p.m. – 8 p.m.
December 21	Open 8 a.m. – 2 p.m.
December 22	No change, open 8 a.m. - 8 p.m.
December 23	Open 2 p.m. – 8 p.m.
December 24	Closed
December 25	Closed
December 26	Open 2 p.m. – 8 p.m.
December 27	Open 8 a.m. – 2 p.m.
December 28	Open 8 a.m. – 2 p.m.
December 29	Closed
December 30	Closed

During the hours when urgent care at CHCC is not open, people should proceed to the [Ladysmith Community Health Centre](#) (15km away) or [Cowichan District Hospital](#) (20 km away). During the hours when CHCC is not open, Island Health will allocate additional resources to Ladysmith and Cowichan to support staff and patients.

Island Health is continuing work to secure additional physician coverage for December, which may result in adjustments to CHCC urgent care hours of operation.

Residents and visitors to the area can call ahead to the CHCC for up-to-date information at 250-737-2040 ext. 42227 or check for updates on the Island Health [website](#).

Anyone experiencing a medical emergency should call 911 or, if possible, proceed to the nearest Emergency Department.

If you are unsure if you are experiencing a medical situation requiring a visit to an emergency department, confidential health information and advice from a registered nurse is available toll free, 24/7 by calling HealthLink BC at 811.

Island Health acknowledges this is not an ideal situation for the community and we sincerely apologize for any inconvenience experienced by this temporary service interruption.