

About us

The RJH Pacemaker Clinic has been operating since 1983. Island-wide we support over 8000 clients with their implanted devices.

We are staffed by a mixture of Registered Nurses and Cardiac Rhythm Device Technologists. The nurses and technologists work directly with heart rhythm specialist cardiologists called Electrophysiologists.

We are located on the first floor of the Diagnostic and Treatment Building in Clinic #2.

When you have an implantable cardiac device such as a pacemaker, CRT, or ICD, you will develop a long term relationship with one of our Island Health pacemaker clinics. Island Health pacemaker clinics are located in the Royal Jubilee Hospital in Victoria, Nanaimo Regional General Hospital and Campbell River Hospital.



Contact us

The RJH clinic is open Monday to Friday from 8am to 4pm, except holidays. We do our best to answer your call, but if you receive the answering machine, please leave a voicemail. We pick up messages routinely during clinic hours. When you leave a message please include your name as it appears on your CareCard.

We are highly specialized clinics, and as such we have a 24 hour cancellation policy for pacemaker appointments and a 48 hour cancellation policy for physician-led ICD appointments.

Victoria - 250-370-8670

Nanaimo - 250-739-5914

Campbell River - 250-287-7111 local - 67052

For more information visit:

Island Health

islandhealth.ca/our-services/heart-health-services/pacemaker-clinics-heart-health

Cardiac Services BC

cardiacbc.ca/health-info

Health Link BC

healthlinkbc.ca/health-topics/pacemaker-living-well-it

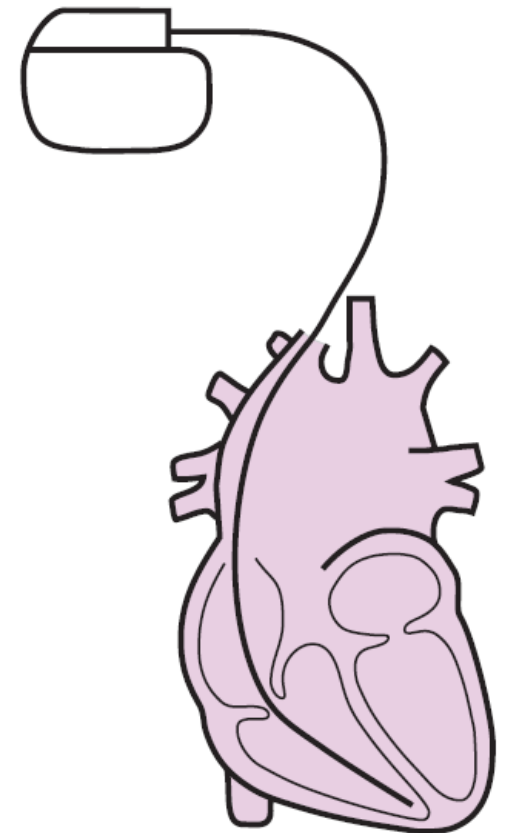
RJH Pacemaker Clinic

Clinic 2 - 1952 Bay St.
Victoria, BC
V8R 1J8

Phone: 250-370-8670

Fax: 250-370-8658

Pacemaker Clinic



islandhealth.ca island health

After Your Procedure

- After your new device has been implanted you will be given detailed instructions from the nurse that discharges you home.
- On the first day after your implant (sometimes the day of) you will come to the clinic to meet a member of our team and have your new device and incision assessed. You will be offered remote monitoring during this appointment or the next.
- After your implant you will be advised to see your primary care practitioner or walk-in clinic 7 days after your implant to have your incision (skin) checked.
- Your next clinic appointment will generally be 6 weeks after implant. You should receive an appointment letter in the mail. If you have not received this letter one month after implant please call the clinic.
- After the six week device assessment, and based on the type of device you have, a regular device assessment will be offered every 6 to 12 months. We alternate in-clinic appointments and remote monitoring appointments for your convenience.

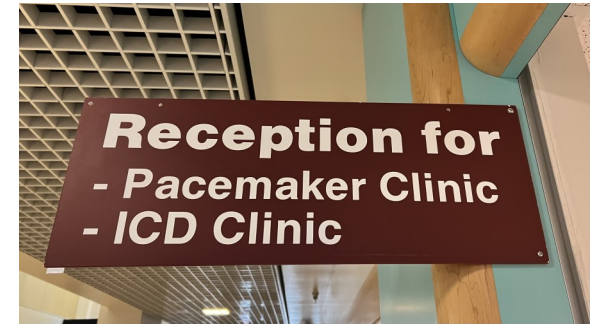


Pleased to meet you

- What we check: At every appointment whether it be in person or remote: we will ask how you are feeling, check the battery, leads, programming, and any rhythm concerns.
- We look forward to meeting you and assisting with your wellness.

Stay in touch

- The clinic window and phone lines are open Monday to Friday from 8am to 3pm, except statutory holidays. We are closed from 12– 1pm for lunch.
- If you should move or change phone numbers please call the clinic as soon as possible. It is imperative that we be able to contact you.
- We will communicate any appointment via written letters (Canada Post).
- When should you call the clinic? If your primary care practitioner feels your symptoms are related to your device, please call us and we can assist with checking your device



Remote monitoring

- Remote monitoring from home is provided free of charge to every device patient after implant.
- The small bedside monitor will need to be plugged into an electrical outlet that is within 3 meters (10 feet) of where you sleep at night.
- The monitor in most cases offers a wireless nightly check of your device. These checks occurs while you are sleeping, you will not feel anything with the nightly checks.
- Remote monitoring is more convenient for you and has been proven to improve patient outcomes due to earlier detection of concerns.
- You will receive separate, written patient information about remote monitoring. Please keep this available for future reference.

RJH Pacemaker Clinic

Phone: 250-370-8670

Fax: 250-370-8658