

MyHealth Dashboard Overview

Quick Reference Guide

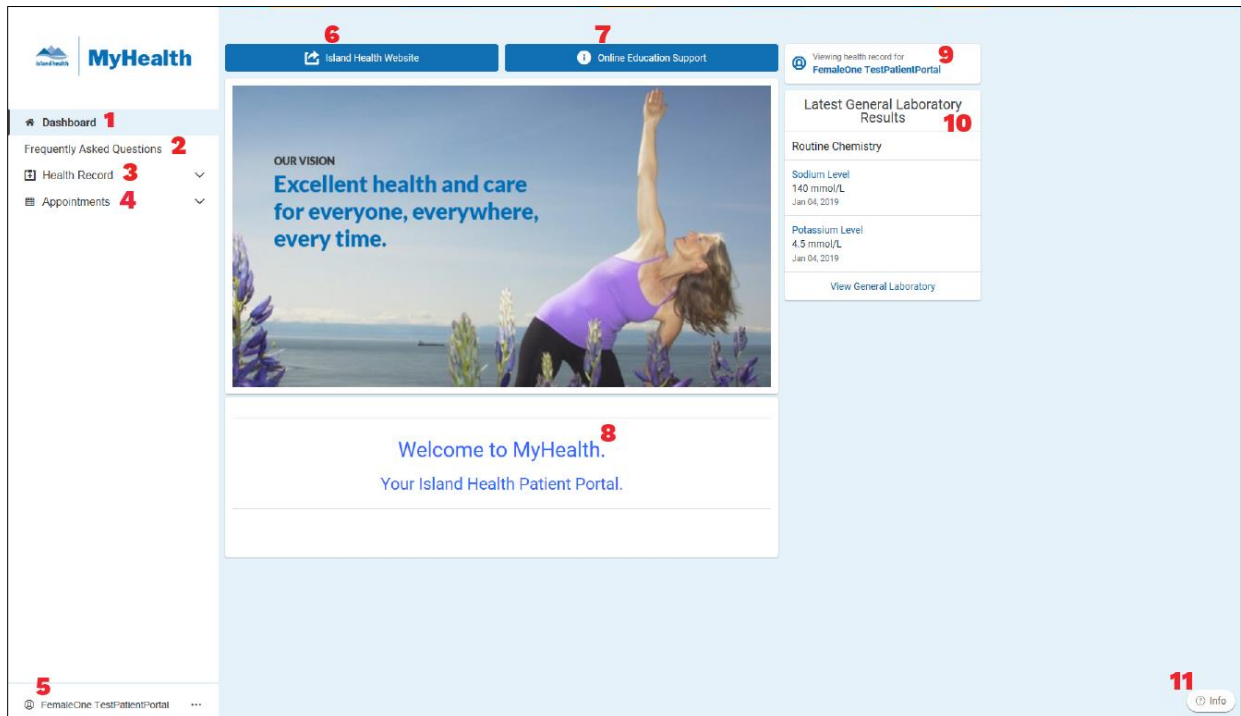


MyHealth

Applies to:	Island Health patients using the MyHealth patient portal.
Purpose:	To learn how to set up and use the MyHealth patient portal account.

MyHealth Overview

When you log into the MyHealth patient portal, links to all of your MyHealth account information appear in the **Dashboard**. There are also links to help you find more information about MyHealth and other relevant services.



1. Dashboard	Your MyHealth home page; where your personal account information appears.
2. Frequently Asked Questions	Click to read answers to common questions about MyHealth.
3. Health Record	Click to see your Laboratory results and Imaging reports.
4. Appointments	Click to see your scheduled appointments.
5. Account Management	<p>Shows the name of the person who is logged in to MyHealth. Click the ellipsis (...) to see your account details.</p> <ul style="list-style-type: none">• Account is where you can update your name within MyHealth, your log in email address, or your MyHealth password• Notifications is where you can update your email address (notifications from MyHealth are sent to this email address).• Access Logs is where you can see when you previously logged in to MyHealth.• Help gives you the MyHealth Help Desk number and examples of when you should call for help regarding your MyHealth account.

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6. Island Health Website	Click to go to the Island Health website.
7. Online Education Support	Click to go to HealthLinkBC, where you can find non-emergency health information.
8. Welcome to MyHealth	Displays general Island Health messages about MyHealth.
9. Name	Shows the name of the person whose MyHealth information you are viewing.
10. Latest General Laboratory Results	A list of your most recent laboratory results.
11. Info	<p>Click to get your Support ID.</p> <p>Note: You need your Support ID if you call the MyHealth Help Desk for technical support.</p> <p>You can also see the most current <i>Terms of Use</i> and <i>Privacy Policy</i> by clicking Info.</p>