

Additional Community Opioid Treatment Services

Pandora Clinic

922 Pandora Avenue

Open: Mon-Fri 9 am-5 pm

Phone: 250-294-6714

Cool Aid Health Centre

For people registered with the clinic

713 Johnson Street

Open: Mon & Tue 9 am-6 pm;

Wed & Thu 9 am-8 pm;

Fri 9 am-3 pm; Sat 10 am-2 pm

Phone: 250-385-1466

Victoria Youth Clinic/Foundry

For people aged up to 24 years

818 Douglas Street (3rd floor)

Open: Mon-Thu 11 am-5 pm;

Fri 11 am-4 pm

Phone: 250-383-3552

Outreach Services Clinic

603 Gorge Road East

Open: Mon 9 am-3 pm; Tue 1 pm-7 pm; Wed 9 am-5 pm; Thu 10 am-3 pm

Phone: 250-480-1232

Westshore AVI Health Centre

111-2787 Jacklin Road

Open: Mon 1:30 pm-6:30 pm; Tue 7:30 am-4:30 pm; Thu 9:30-4:30 pm

Phone: 250-940-3605



The **Rapid Access Addiction Clinic** is located at **1119 Pembroke Street**, and is **open 9:00 am to 12:00 (noon) Monday to Friday.**

We are closed on statutory holidays.

Our phone number is **250-519-3776**

If you do not have an appointment, please arrive between 9 am and 10 am.

The Rapid Access Addiction Clinic is located on a campus of health care services that include the Sobering and Assessment Centre (SAC), Central Access and Rapid Engagement Service (CARES), a range of mental health and substance use services and supports and public health programs.

Here is where you can find us:



***Are you
concerned
about your
opioid use?***

***Victoria's
Rapid Access
Addiction Clinic
can help with
opioid replacement
medication***

viha.ca



What is the Rapid Access Addiction Clinic?

The Victoria **Rapid Access Addiction Clinic** supports people with problematic opioid use who are ready for treatment.

Opioid Agonist Therapy, or OAT, is an effective treatment for people who are dependent on opioids. Treatment is through a prescribed daily medication that helps with opioid withdrawal and reduces cravings.

Well-known OAT medications are **Suboxone** and **Methadone**.

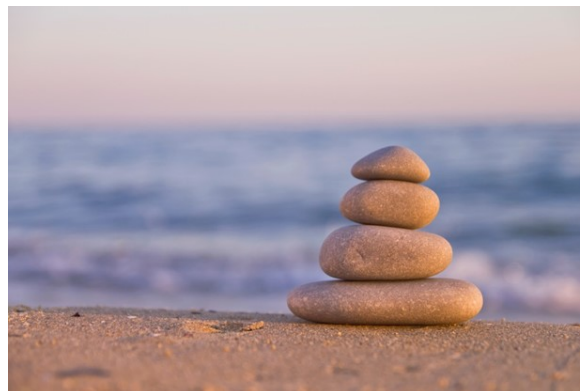
You don't need a referral to come to the **Rapid Access Addiction Clinic**. Just call us or walk-in.* You can also get a referral from a community agency, medical doctor, nurse practitioner, CARES and from the hospital. Referred RAAC clients are offered booked appointments. Limited walk-in appointments are also available.

**If you walk in, please come between 9 and 10 am to make sure you can see a health care provider and avoid disappointment.*

What Services does the Rapid Access Addiction Clinic offer?

The clinic offers:

- Assessments
- Appointments with an Addictions Medicine Specialist
- OAT starts and initial supports
- Planning your treatment and next steps
- Reducing harm to yourself and others
- Take Home Naloxone kits
- Referrals to social and peer support services
- Connections with community services and supports



What about additional supports?

Can I bring a Family Member or Friend?

Of course. Family members and friends are welcome to come to your appointments. These supports are very important.

If I am on OAT already, can I come to the clinic?

If you are already receiving OAT from another clinic or prescriber, we ask that you continue your treatment with them.



The Umbrella Society is a local organization with staff who have lived experience with substance use, recovery and treatment. Umbrella provides support and outreach services to clients of the Rapid Access Addiction Clinic and can help connect individuals to other community substance use services. To access Umbrella's services, please talk to an Umbrella worker or any staff member at the Rapid Access Addiction Clinic.

Address: 901 Kings Road, Victoria

Phone or text: 250-380-0595

Web site: www.umbrellasociety.ca