


Island Health Performance Measures

Return to Work Timeliness



Year to Date Performance	68%	Performance Assessment	 Red
Island Health Target	Greater than or equal to 78%	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

This indicator shows the number of WorkSafeBC time loss claims where the employee returned to work within 12 weeks as a percentage of all time loss claims concluded during the same time frame.

This measure is focused on recent activities for returning injured employees to work and reflects more current activity on a monthly basis than the claim duration.

Early and safe return to work for injured workers is a focus for Island Health because chances of a successful return diminish over time.

What is the target?

Island Health's target for 2018/19 is 78% or higher. Performance below 68% will be flagged as red, requiring action.

How are we doing?

Based on the claims closed between April and February 2019, Island Health did not meet the target.

What actions are we taking?

Island Health and WorkSafeBC share a focus of continuous improvement for this measure. In particular, increased engagement is planned for Residential Services to have earlier returns to work.