


Year to Date Performance	58% (2017/18)	Performance Assessment		Baseline
Island Health Target	Greater or equal to 58%	Performance cannot yet be assessed.		

What do we measure and why?

Island Health Medical Staff Experience measures the percentage of medical staff who responded in a workplace survey that they were "Satisfied" and "Very Satisfied" with Island Health as a place to practice medicine.

Our medical staff experience surveys provide us with valuable information about the way medical staff feel about the care and services they provide. We use the feedback to identify areas for improvement so that we can foster a healthy corporate culture.

What is the target?

2017/2018 was a baseline year for future target setting. Higher rates indicate improvement, but no specific future target has been set.

How are we doing?

In September 2017, Island Health medical staff were invited to participate in the 2017 Island Health Medical Staff Engagement and Patient Safety Culture Survey. A total of 58% of medical staff surveyed indicated that they would rate their overall satisfaction with Island Health as a place to practice medicine as satisfied (46%) or very satisfied (12%).

Since this was the initial year for medical staff engagement surveying, it will serve as a baseline year and be used for future target setting.

What actions are we taking?

Reports have been prepared for Island Health leaders and managers to assess engagement and safety culture in their areas and to support quality improvement decisions.

Action plans will be developed at the local team, portfolio, geographic, and organization levels. These plans will be developed with input from a variety of groups, including the Island Health Workplace Culture Council, the Health Authority Medical Advisory Committee, and the Quality Councils.