


Island Health Performance Measures

Emergency Visits age 75+



Year to Date Performance	681	Performance Assessment	 Green
Island Health Target	Less than or equal to 700	Performance is within the acceptable range; continue to monitor.	

What do we measure and why?

This measure is the rate of Emergency Department visits per 1,000 population aged 75 and older.

Appropriate and timely care in both the community and hospital settings is a priority for Island Health. A major objective included in Island Health's strategic priorities is improved access to services and patient flow. Monitoring patient arrivals and flow through the Emergency Departments aligns directly with this goal.

What is the target?

Island Health's target for 2018/19 was less than or equal to 700 Emergency Department visits per 1,000 population aged 75 and older.

How are we doing?

In 2018/19, Island Health met the target. There were 681 Emergency Department visits per 1,000 population aged 75 years and older in 2018/19, which is lower (better) than the four previous years.

What actions are we taking?

Island Health works to prevent unnecessary Emergency Department visits through health promotion, increased access to primary care (family physicians, clinics, home support), and access to healthcare information and decision support such as HealthLink BC (811), a 24/7 health information and advice phone line.