

### **Resident & Family Newsletter Issue #2** June 2019

# In this issue:

- Moving day countdown begins
- Vision for The Summit
- Latest News
- The Summit House Naming contest – the Results
- Construction Update
- Quote of the month
- Contacts

# **Our Vision for The Summit:**

# Our vision for The Summit at Quadra Village is to deliver quality driven, Resident focused care in an environment that is home-like, welcoming and inclusive for our Residents and their Families, Staff and Physicians.

To achieve our vision, we will be focusing on 3 areas:

- Improving Resident Experience
- Improving Care Team Experience
- Providing Excellent Health and Care

Each newsletter we will focus on one of these areas.

# Latest News:

# The Summit Open House events

We held two Summit Open Houses in May and they were very well attended by our Residents, Families and Volunteers. We thank you for your active participation and questions. We gathered your questions from the Open Houses and updated the Resident and Family Frequently Asked Questions document. These questions and answers are posted on The Summit notice boards at each site, as well as on the public internet site (see link on page 2).

# **Resident and Family Meetings**

Site Managers and Social Workers are meeting with all Residents and Families at Oak Bay Lodge and Mt Tolmie Hospital to understand your requirements for the move. This information will inform our move plan. They will be in touch again prior to the move to provide further information to prepare you for the move.

# VISION





# Moving day – the countdown begins



in early February 2020! There is still lots to do before we move.

We are working with the moving company, Healthcare

Relocations, to plan out the move. More details will be

We are only 7 ½ months

coming out in the Fall.

away from our move-in date

# The Summit House Naming Contest – The Results!

A big thank you to all our Residents, Families, Staff and Volunteers who took part in The Summit House Naming contest. We had over 350 entries in total.

A committee of leaders involved in The Summit project reviewed the submissions. The following names have been chosen:

# **Theme: Birds**

Hummingbird House **Eagle House Robin House Sparrow House Blue Jay House Heron House Raven House Falcon House** 

# **Theme: Flower**

**Rose House Daisy House Tulip House Iris House** Marigold House **Camas House** 



To continue our work of making The Summit your home, we will soon be launching a photo contest. The contest will be open to all Residents, Families, Staff, and Volunteers. Watch for information about how to enter your photograph(s).

# Construction Update:

Photos of the construction taken in May 2019 are available to view on The Summit internet page on the Island Health website (see link below).

Work is progressing and we are still on schedule to move in early February 2020.

# **Quote of the Month**

"Change will not come if we wait for some other person or some other time. We are the ones we've been waiting for. We are the change that we seek." - Barak Obama

# **Questions?**

Have Questions? Want more information? Please ask the Site Managers

Mt Tolmie Hospital: Norma Sorensen **250 – 370 5751** Norma.Sorensen@viha.ca Oak Bay Lodge: **Colleen Anderson 250 - 370 - 6606** Colleen.Anderson@viha.ca

# **Or visit The Summit internet page:**

https://www.islandhealth.ca/our-locations/long-term-care-locations/summit

- Up to date information on progress of the build;
- Frequently Asked Questions
- Communications board at each site



