


Island Health Performance Measures

Long-term Care Admissions



Year to Date Performance	34%	Performance Assessment	 Red
Island Health Target	Greater than or equal to 53%	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

This indicator reports the percentage of long-term care residents who waited 30 days or less for a place in a long-term care facility.

This indicator is further subdivided by where individuals were living, and the level of care they were receiving, while they waited.

An 'acute' designation means they were waiting in a hospital, convalescent or mental health facility, or at home with intensive support from a multidisciplinary care team. A 'community' designation means they were living at home, in a group home, in assisted living, or at a private long-term care facility.

Island Health recognizes the importance of ensuring that patient care needs are met in a timely manner. Delays in admission may mean delays in optimal care, and negatively impact access and flow within hospitals.

What is the target?

For 2018/19, 53% or higher is assessed as acceptable (green), and percentages 48% or lower are categorized as requiring action (red).

How are we doing?

For 2018/19, Island Health did not meet the target. The overall rate for initial placements from all locations was 34%. This is a decrease from the 51% average seen in the prior year.

In 2018/19, Island Health focussed on placing community clients waiting for long-term care. Many of these clients have longer wait times, which resulted in a worse (lower) rate this year.

Other factors that contribute to longer wait times include availability of long-term care beds as well as an overall increase in the number of people waiting for long-term care.

What actions are we taking?

Limited access to long-term care beds, especially for patients with complex care needs and/or behavioural issues, can be a barrier to hospital discharge. Island Health is focusing on helping patients and their families remain healthy and avoid hospital admission. When a patient is in hospital, the goal is to enable them to return home with appropriate functional supports in place, and reduce the need for long-term care.

Island Health is refining the long-term care intake process to ensure quicker access for people living in the community. There are plans and projects underway to redevelop and build new long-term care facilities in many Island Health communities.