

Island Health Performance Measures

Long-term Care Admissions



Year to Date
Performance

24%

Island Health
Target

**Greater than or equal to
53%**

Performance
Assessment



Red

Performance is significantly outside acceptable range; take action and monitor progress.

What do we measure and why?

This indicator reports the percentage of clients initially placed into long-term care within 30 days of being added to the waitlist from all source locations.

These source locations include acute care hospitals, community (including individuals' homes, specialized mental health facilities, assisted living homes, private long-term care homes, and group homes), as well as out of region.

Island Health recognizes the importance of ensuring that patient care needs are met in a timely manner. Delays in admission may mean delays in optimal care, and negatively impact access and flow within hospitals.

The definition of this measure has recently changed to align with changes in the provincial Long-term Care Access Policy.

What is the target?

For 2019/20, 53% or higher is assessed as acceptable (green), and percentages 48% or lower are categorized as requiring action (red).

How are we doing?

As of January 2020, Island Health is not meeting the target.

Factors that generally contribute to longer wait times include the availability of long-term care beds as well as an overall increase in the number of people waiting for long-term care.

In recent years, emphasis has shifted to assessing and placing clients waiting at home for long-term care. Many of these clients have longer wait times, which results in lower rates.

What actions are we taking?

Island Health is focusing on helping patients and their families remain healthy and avoid hospital admission. When a patient is in hospital, the goal is to enable them to return home with appropriate functional supports in place, and reduce the need for long-term care.

Island Health is refining the long-term care intake process to ensure quicker access for people living in the community. There are projects underway to redevelop and build new long-term care facilities in many Island Health communities.