

## Helpful Contacts

**Aboriginal Affairs and Development  
Canada (formerly INAC)**  
1-800-665-9320

**BC Aboriginal Network on Disability Society  
(BCANDS)**  
250-381-7303

**First Nation Health Authority (FNHA)**  
1-800-317-7878

**Kuu-Us Crisis Line**  
Vancouver Island and through the Province of BC  
1-800-588-8717

**Victoria Native Friendship Centre**  
250-384-3211

**VIHA Complaints and Concerns**  
1-877-977-5797

**Wheels for Wellness**  
250-338-0196

**Royal Jubilee Hospital**  
250-370-8000  
RJH - Parking - 7:45 - 3:30 pm  
**Patient Information: 250-370-8244**

**Victoria General Hospital**  
250-727-4212  
VGH - Parking - 7:45 - 3:30 pm  
**Patient Information: 250-727-4157**

**Saanich Peninsula Hospital**  
250-544-7676

## Aboriginal Liaison Nurse locations on Vancouver Island

**Alert Bay** 250-974-8314  
**Campbell River** 250-830-8865  
**Comox** 250-650-5714  
**Cowichan** 250-709-8204  
**Nanaimo** 250-741-4234  
**Port Alberni** 250-735-4319  
**Port Hardy/Port McNeil** 250-949-0340  
**Tofino** 250-735-1014  
**Victoria**  
Royal Jubilee Hospital  
Victoria General Hospital  
**Monique Pat, ALN**  
250-480-8333  
**Cathy Condy, ALN**  
250-812-1464

## Aboriginal Health Liaison Nurse

**Saanich Peninsula Hospital**



Jane Fox RN, BScN

Office: 250-652-7590

Cell: 778-677-0774

Fax: 250-652-7547

Email: [jane.fox@viha.ca](mailto:jane.fox@viha.ca)

## Ways we can help

- Working with staff, patients, families and community service to support discharge planning.
- Providing emotional support and advocating for Aboriginal patients during a hospital stay.
- Explaining health care issues to patients and their families.
- Addressing and providing support around Cultural Safety issues in collaboration with the Cultural Safety Coordinator.
- Accessing Non-Insured Health Benefits as appropriate and as needed.
- Assisting with compassionate parking passes as financial need indicates for one family member.
- Referring patients to other support services as requested (Volunteer, Spiritual Care, etc.)
- Following up with patients after discharge from hospital.
- Participating in community events to share information about SPH and ALN services.

## What to expect while escorting or visiting family members in hospital

- If you are willing - please identify your self as “Aboriginal or First Nation” for hospital staff to notify the liaison nurse.
- Bring your BC Care Card & Status Card.
- Check with your Band and/or patient travel clerk prior to hospitalization for medical coverage, travel assistance, meals, and accommodation guidelines.
- Meals will not be provided to family members.
- Aboriginal Health does not provide any financial assistance.

## Office Hours:

Mon-Fri  
8:00 am—4:00 pm

## Referrals Welcome

Hy'chka  
Kleco-Kleco  
Gilakas'la  
Thank you



WEBSITE:

<https://www.islandhealth.ca/our-services/aboriginal-health-services/aboriginal-liaison-nurses>