

## Other Community Opioid Treatment Services

### **Pandora Clinic**

922 Pandora Avenue

*Open:* Mon-Fri 9 am-5 pm

*Phone:* 250-294-6714

### **Cool Aid Health Centre**

*\*For people already registered  
with the clinic\**

713 Johnson Street

*Open:* Mon & Tue 9 am-6 pm;  
Wed & Thu 9 am-8 pm; Fri 9 am-  
3 pm; Sat 10 am-2 pm

*Phone:* 250-385-1466

### **Victoria Youth Clinic**

*\*For people aged up to 24\**

533 Yates Street

*Open:* Mon-Thu 11 am-6pm; Fri  
11 am-4 pm

*Phone:* 250-383-3552

### **Outreach Services Clinic**

603 Gorge Road East

*Open:* Tue 1 pm-7 pm; Wed 9 am-  
5 pm; Thu 10 am-3 pm

*Phone:* 250-480-1232



### **Rapid Access Addiction Clinic**

1119 Pembroke Street

Open weekdays

9:00 am to 12:00 pm

(closed on stat holidays)

Phone: 250-519-3485



The Umbrella Society is a peer support organization with staff who have lived experience with substance use, recovery and treatment. Umbrella staff can help clients get to their appointments at the RAAC or the other community opioid treatment services.

**Address:** 901 Kings Road, Victoria

**Phone or text:** 250-380-0595

**Web site:** [www.umbrellasociety.ca](http://www.umbrellasociety.ca)



## Rapid Access Addiction Clinic (RAAC) Victoria

*Information for people  
interested in  
care and treatment  
for problematic  
opioid use*

[viha.ca](http://viha.ca)



## What is the Rapid Access Addiction Clinic?

The Victoria **Rapid Access Addiction Clinic** (RAAC) supports people with problematic opioid use who are ready for treatment with Buprenorphine (Suboxone) or Methadone.

The RAAC accepts referrals from community providers, doctors, Island Health's Substance Use Intake and from the hospital.\* Referred RAAC clients are offered booked appointments. Limited walk-in appointments are also available.

*\*People who are in the Emergency Department or hospital can get started on Buprenorphine in hospital and be referred to the RAAC or other community services when they leave hospital.*

## What Services does the RAAC offer?

### The RAAC offers:

- Assessment
- Buprenorphine (Suboxone) or Methadone starts and maintenance
- Treatment plan creation, done together with the client
- How to reduce harm to yourself and others
- Take Home Naloxone
- Referrals to social and peer support services
- Supportive transitions to community services and supports



## When is the RAAC open and where is it located?

### Hours:

Monday:	9:00 am to 12:00 noon
Tuesday:	9:00 am to 12:00 noon
Wednesday:	9:00 am to 12:00 noon
Thursday:	9:00 am to 12:00 noon
Friday:	9:00 am to 12:00 noon

**Address:** 1119 Pembroke Street

### Map:

