Our Vision

Supportive communities, strong families, safe and healthy children.

Our Mission

To promote the health and well-being of children who may have been maltreated and to support their families to create a positive environment for grown and development.

Our Services

- Provide medical services to suspected victims of abuse.
- Help determine the cause of a child's illnesses or injuries.
- Train professionals and educate the community about child abuse
- Conduct research to improve prevention, identification, and treatment of child abuse.





An Island Health Program supported by: Ministry of Children & Family Development Nanaimo District Hospital Foundation



For more information about the services offered by VI SCAN, please contact:

Vancouver Island SCAN #39 - 1925 Bowen Road Nanaimo, B.C. V9S 1H1 Phone: (250) 755-7945 Fax: (250) 755-7946

VI SCAN

Vancouver Island Suspected Child Abuse and Neglect Program



Information for Families



VI SCAN Team

The Vancouver Island Suspected Child Abuse and Neglect (VI SCAN) team is made up of a:

- Social Worker
- Nurse Clinician
- Pediatrician
- Administrative Assistant

Emergency Services

The VI SCAN team does not provide emergency services. If you are in need of urgent help please contact:

- 1. The police
- 2. Your family doctor
- 3. Your local Emergency Department
- 4. A local Ministry of Children & Family Development (MCFD) office

Referrals for this program are accepted from MCFD, First Nation agencies, health care providers and the police.



Your Appointment

Before your visit:

 You will be contacted by the VI SCAN nurse who will ask questions about your child's medical history.

Day of your visit:

- Please expect to be at the clinic for 2-3 hours.
- Bring your child's BC Care Card.

When we see you and your child, we will:

- Listen to what happened to your child or why you brought your child to the clinic.
- Ask more questions about your child's medical history.
- Complete a physical exam.
- Ask for basic information about your family situation.
- Carefully document all the information we are given.

We may:

- Take pictures of injuries.
- Order lab tests and/or x-rays.
- Talk with other specialists.

One of the causes of injury or illness could be that someone has hurt your child:

- We do not investigate these situations.
- We are required by law to report a reasonable suspicion of child abuse or neglect to the Ministry of Children and Family Development.
- We will tell you if we plan to make such a report.

Questions?

Please ask all the questions you want. It may help to write them down.