


Island Health Performance Measures

Long-term Care Wait Time



Year to Date Performance	26%	Performance Assessment	 Red
Island Health Target	Greater than or equal to 50%	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

The Long-term Care (LTC) Wait Time indicator reports the percentage of clients initially placed into long-term care within 30 days of being added to the waitlist from all source locations.

These source locations include acute care hospitals, community (including individuals' homes, specialized mental health facilities, assisted living homes, private long-term care homes, and group homes), as well as out of region.

Island Health recognizes the importance of ensuring patient care needs are met in a timely manner. Delays in admission may mean delays in optimal care, and negatively impact access and flow within hospitals.

What is the target?

Island Health's 2023/24 target is 50% or higher.

Higher rates are better.

How are we doing?

As of December 2023, Island Health was not meeting the target.

What actions are we taking?

Island Health is supporting clients and their families to delay or defer admission to LTC by: (1) increasing home support capacity; (2) building on virtual care services; (3) improving communities' ability to provide rapid and nimble care.

Several initiatives are underway reduce wait times, including admitting patients to long-term care from hospital seven days per week, as well as the development of an admission guide for all sites to improve processes.