Quick Reference Guide

Please follow these instructions to connect to your friend or loved one via video call from your Apple iPhone or tablet.

Before You Join a Zoom for Healthcare Meeting

Before participating in a Zoom for Healthcare meeting, you are encouraged to join a test meeting on your Apple device to get familiar with Zoom, and to test your video and audio.

To join a test meeting, visit https://zoom.us/test and follow the instructions.

To join a Zoom for Healthcare meeting:

1. On your phone or tablet, open the email you received from "No-Reply – Island Health Zoom Invite."
   - If you do not see an email in your inbox, check your junk box.

2. In the email invitation, tap the **Join meeting** link.
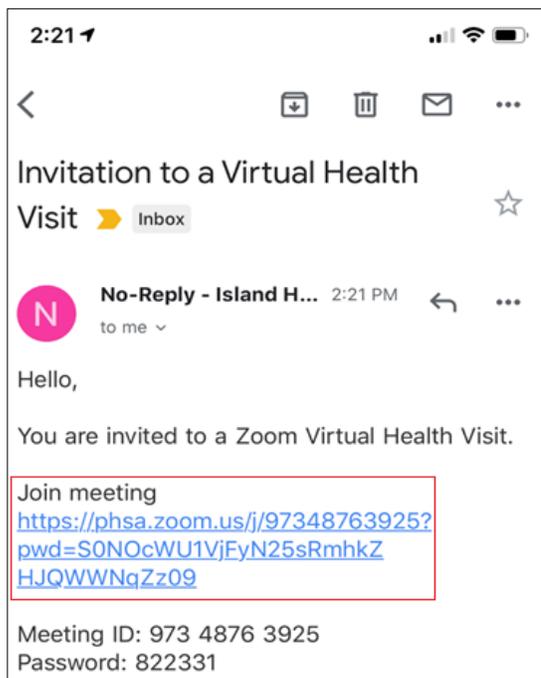
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3. **Join with Video** to activate your camera.
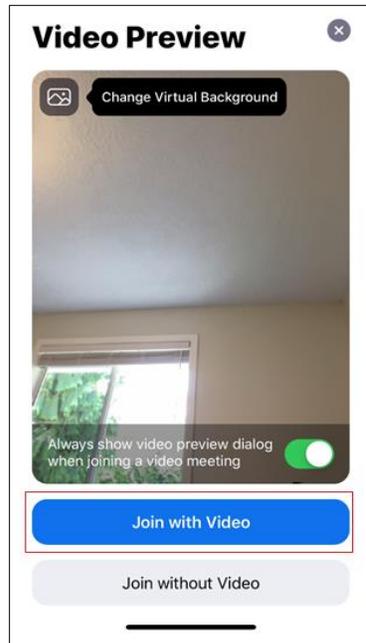
- A message appears, stating that Zoom would like to access your microphone.

4. Tap **OK**.
   - If you tap **Don't Allow**, no one will be able to hear you on the call.
   - The host (the hospital room device meeting participant) will admit you to the meeting.
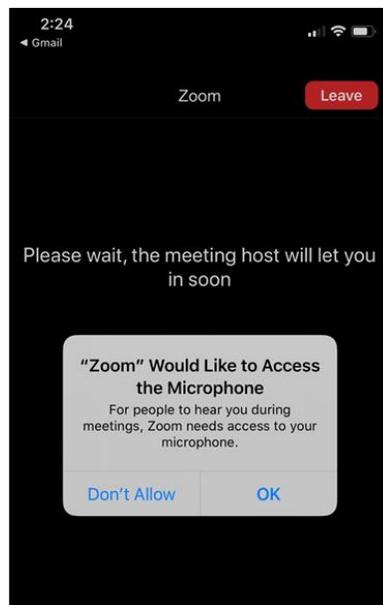
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5. Tap **Call using Internet Audio**.
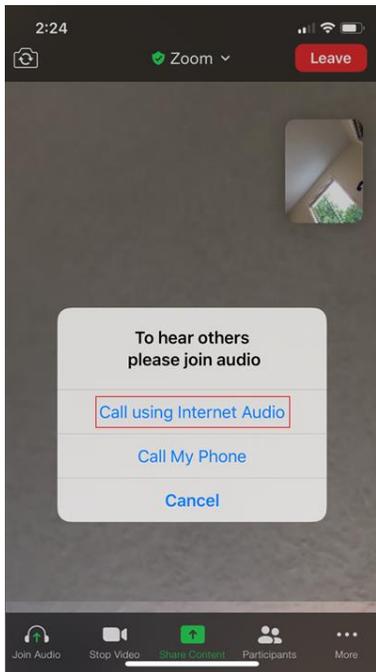
- You are now connected to the Zoom for Healthcare call.

Note: To leave the call, tap Leave (located in the top right corner of the screen).

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If the Zoom App is not installed on your iOS device:

You will be prompted to open the link with your browser.
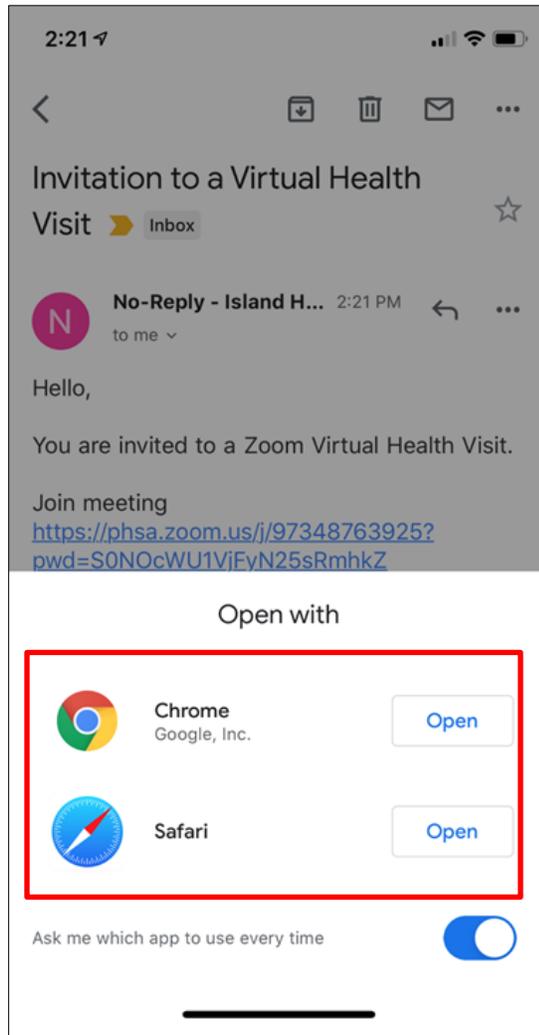
1. Tap either Chrome or Safari, and then tap **Download from app store** and download the Zoom app.

2. Once the Zoom app is installed, return to your email and repeat Step 2 above.
   - You will now be taken to the Video Preview screen.

3. Tap **OK** from the camera access dialogue box
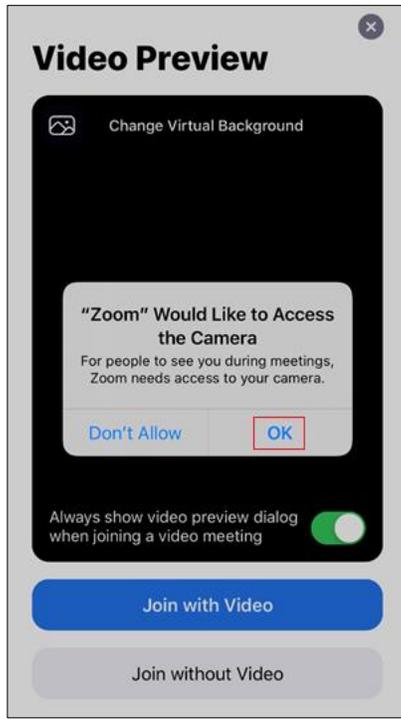
4. **Join with Video** to activate your camera.
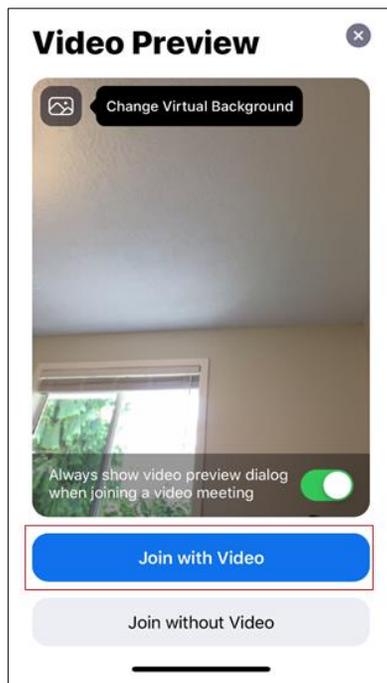
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5. Tap **OK**.

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6. Tap **Call using Internet Audio**.
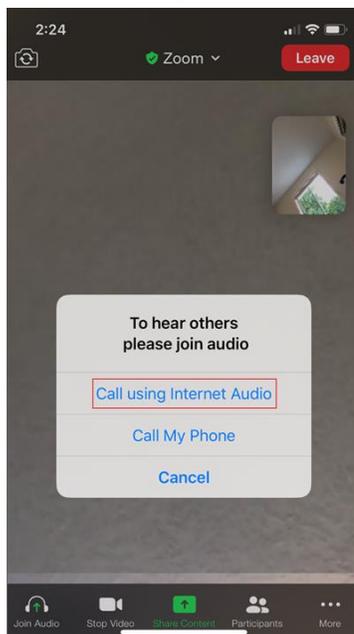
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