

# Frequently Asked Questions (FAQ)

## Long Term Care Home: Service Fee's



UPDATED: January 10, 2020  
DEPARTMENT: Patient Flow and Care Transitions

### Cumberland Lodge



## Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (Family/Resident arranges on-site through Facilities, Maintenance and Operations)	\$35.00+				
Internet	FEE VARIES – EXTERNAL SERVICE				
WiFi	INCLUDED				
Telephone (Family/Resident organizes and pays)	FEE VARIES – TELUS				
Clothing Identification	\$35.00				
Outings (Additional costs apply for dining out)	INCLUDED				
Bus transport (For trips & outings)	INCLUDED				
Recreational Activities (Additional costs apply for external special event fees)	INCLUDED				
Resident and Family Dine In Program (Fee varies depending on meal items)	\$1.00 - \$15.00				

If you have any questions that are not answered here, please ask a care provider for more information.  
For other health information, please visit [www.islandhealth.ca](http://www.islandhealth.ca)



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Foot Care Service	\$50.00+ EXTERNAL SERVICE				
Dental Hygienist	FEE VARIES – EXTERNAL SERVICE				
Dental Services	FEE VARIES – EXTERNAL SERVICE				
Hairdressing Service (Cost varies depending on service)	\$12.00 +				
Dietitian	INCLUDED				
Physiotherapy Service (basic)	INCLUDED				
Occupational Therapy Services (basic)	INCLUDED COST OF EQUIPMENT IS RESPONSIBILTY OF RESIDENT/FAMILY				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARES	Medications not covered by formulary	
Incontinence garments (other than provided by care home).	VARIES	