

# Frequently Asked Questions (FAQ)

## Long Term Care Home: Service Fee's



UPDATED: January 10, 2020  
 DEPARTMENT: Patient Flow and Care Transitions

### Chemainus Health Centre


### Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable /TV (Family organizes and pays)	\$35.00				
Internet	FEE VARIES – EXTERNAL SERVICE				
WiFi (Available guest log in: with restrictions)	FEE VARIES – EXTERNAL SERVICE				
Telephone	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification	\$40.00				
Outings	VARIES				
Bus transport (For trips & outings)	-				
Recreational Activities (comfort funds utilized for some costs)	VARIES				
Foot Care Service (family organizes and pays)	\$45.00				
Dental Hygienist (Family organizes and pays)	\$75.00 + EXTERNAL SERVICE				
Dental Services (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
	<b>Fee (\$)</b>	<b>Per Use</b>	<b>One</b>	<b>Monthly</b>	<b>Mandatory</b>

If you have any questions that are not answered here, please ask a care provider for more information.  
 For other health information, please visit [www.islandhealth.ca](http://www.islandhealth.ca)



Items		Time
Hairdressing Service (private service at care home)	\$16.00 - \$65.00+	
Dietitian	INCLUDED	
Physiotherapy Service (basic)	INCLUDED	
Occupational Therapy Services (basic)	INCLUDED COST OF EQUIPMENT IS RESPOSIBILTY OF RESIDENT/FAMILY	

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmicare	VARIES	Medications not covered by formulary	
Incontinence garments (other than provided by care home).	VARIES	