

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



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DEPARTMENT: Patient Flow and Care Transitions

Aberdeen Hospital





Additional Services and Fees

Operators may have additional fees or services available to residents through community vendors. Fees for services are subject to change and it is recommended that you speak to a community vendor and/or the care home prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable TV (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE (SHAW or TELUS)				
Internet (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE (SHAW or TELUS)				
WiFi (Public)	NOT AVAILABLE				
Telephone (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE (SHAW or TELUS)				
Personal Laundry (Family may take home)	INCLUDED				
Clothing Identification	INCLUDED				
Toiletries and Personal Use Items (Family organizes and pays)	SOAP - INCLUDED				
Parking Surface Lots	\$2.25 for the first 2 hours				
Parking Pay Stations (Accepts coins/credit card. No change is provided from pay stations)	\$1.25 for each additional hour \$26.75 for a weekly permit				
Non-medical transport (Mileage for Outings) (Family organizes and pays handy-dart; taxi; medi-van etc.)	VARIES				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Call Pendant (deposit) (Family organizes and pays)	FEE VARIES				
Foot Care (Family organizes and pays)	FEE VARIES				
Oral Hygiene Program	AVAILABLE ONSITE - FEE VARIES				
Hairdressing Service (Cost varies depending on service)	\$20.00+				
Physiotherapy Service	INCLUDED				
Occupational therapy Services	INCLUDED				
Wheelchair Loaner Assessment	NO CHARGE				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements (Resident to buy. Cost based on selection and choice of supplements)	VARIES	Prescribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided brand by care home)	VARIES	