

<b>Applies to:</b>	All Long-term Care Health Care Support Workers (HCSWs) attending orientation.
<b>Purpose:</b>	To provide an overview of the learning plan for HCSWs.

Your full-day orientation (7.5 hours) includes 2 parts:

- Orientation to the site (4.5 hours)
- Orientation to the role (3 hours)

### Orientation to the Site

- Site tour (using the *Getting to Know my Unit: Orientation Checklist*)
- Infection Prevention and Control
  - PPE, Hand-washing and COVID19 protocols
- Muscular Skeletal Injury Prevention (MSIP) Equipment Handling
- Code Red

### Orientation to the Role

This table outlines the Peer Mentor orientation content.

- HCSWs will attend only 1 session: either in the morning or in the afternoon.
- The presenters may differ based on presenter availability.

Topic	Presenter	Duration
<ul style="list-style-type: none"> <li>• Welcome</li> <li>• Territorial Acknowledgment</li> <li>• Introductions – Presenters and Peer Mentors</li> <li>• Session Overview and Partnership</li> </ul>	Site Managers CNLs/CNEs All other presenters	15 min
<b>Long-term Care Philosophy of Care</b> <ul style="list-style-type: none"> <li>• Introducing our Resident- and Family-Centred Care values</li> </ul>	Site Managers	10 min
<b>Mentorship</b> <ul style="list-style-type: none"> <li>• Your Role in the Mentorship Partnership</li> </ul>	CNL	15 min
Stretch Break		10 min
<b>Welcome to the Learner</b> <ul style="list-style-type: none"> <li>• Core Values</li> <li>• Qualities the Learner Brings to the Role</li> </ul>	CNE/Program Practice and Education Manager	15 min
<b>All about the new HCSW role</b> <ul style="list-style-type: none"> <li>• HCSW Roles and Responsibilities</li> </ul>	CNE	30 min

# Health Care Support Worker Orientation Workshop Agenda

## Health Care Support Worker (HCSW) Curriculum



<ul style="list-style-type: none"><li>• HCSW Limits and Conditions</li><li>• HCSW Onsite Work Schedule</li><li>• Resources and Support</li></ul>		
Break		15 min
<b>Engaging and Connecting with Residents</b> <ul style="list-style-type: none"><li>• Interacting and Communicating</li></ul>	Activity Department Rec Therapists	15 min
<b>Shift routine/A Day in the Life of an HCSW</b> <ul style="list-style-type: none"><li>• Roles and Responsibilities</li></ul>	CNE	30 min
<ul style="list-style-type: none"><li>• Wrap-Up Questions</li><li>• Debrief and Evaluating Readiness</li></ul>	CNE/Site Manager	15 min