

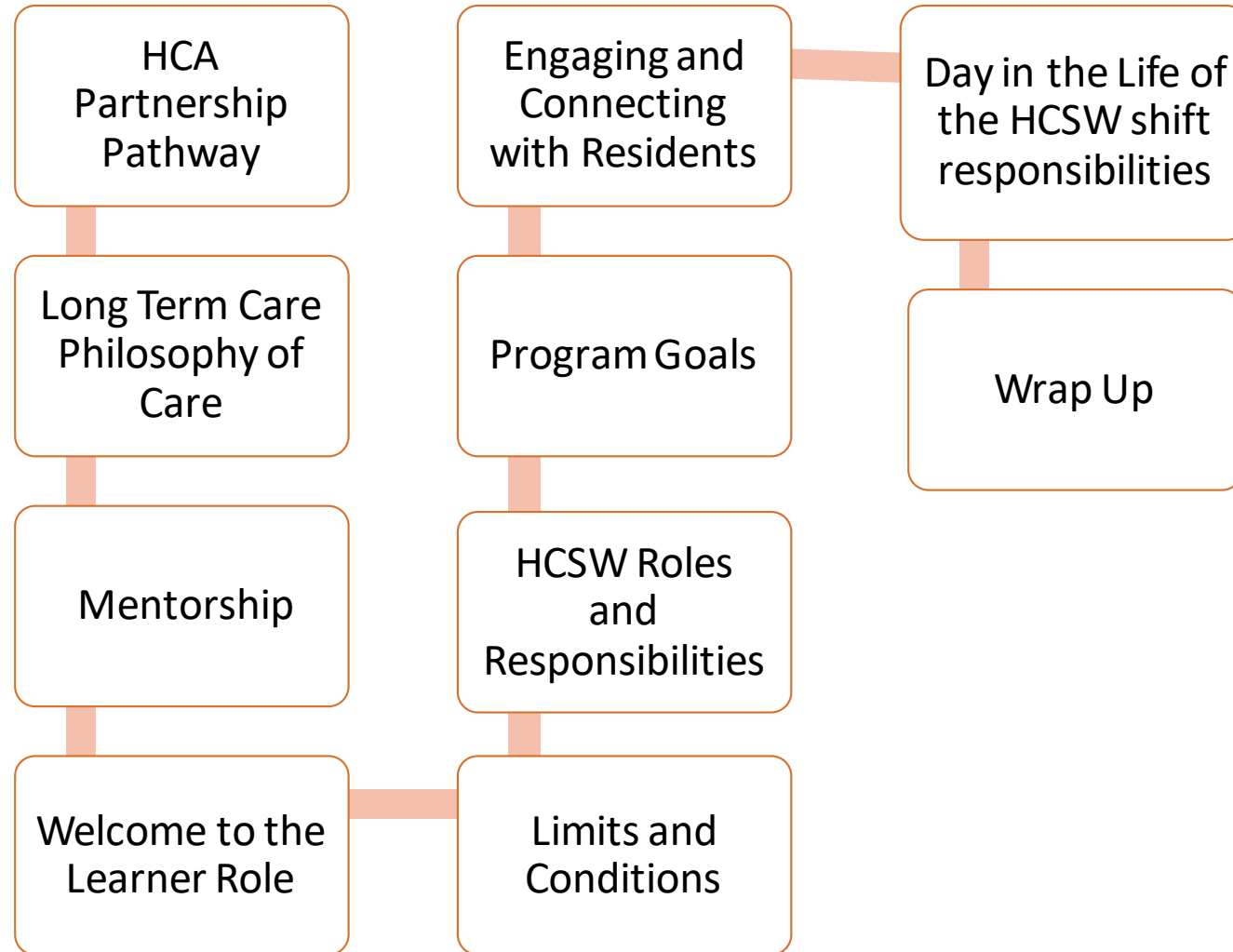


# Health Care Support Worker in Long-term Care

*“Mentorship is inspiring others to see the hope in themselves.”*

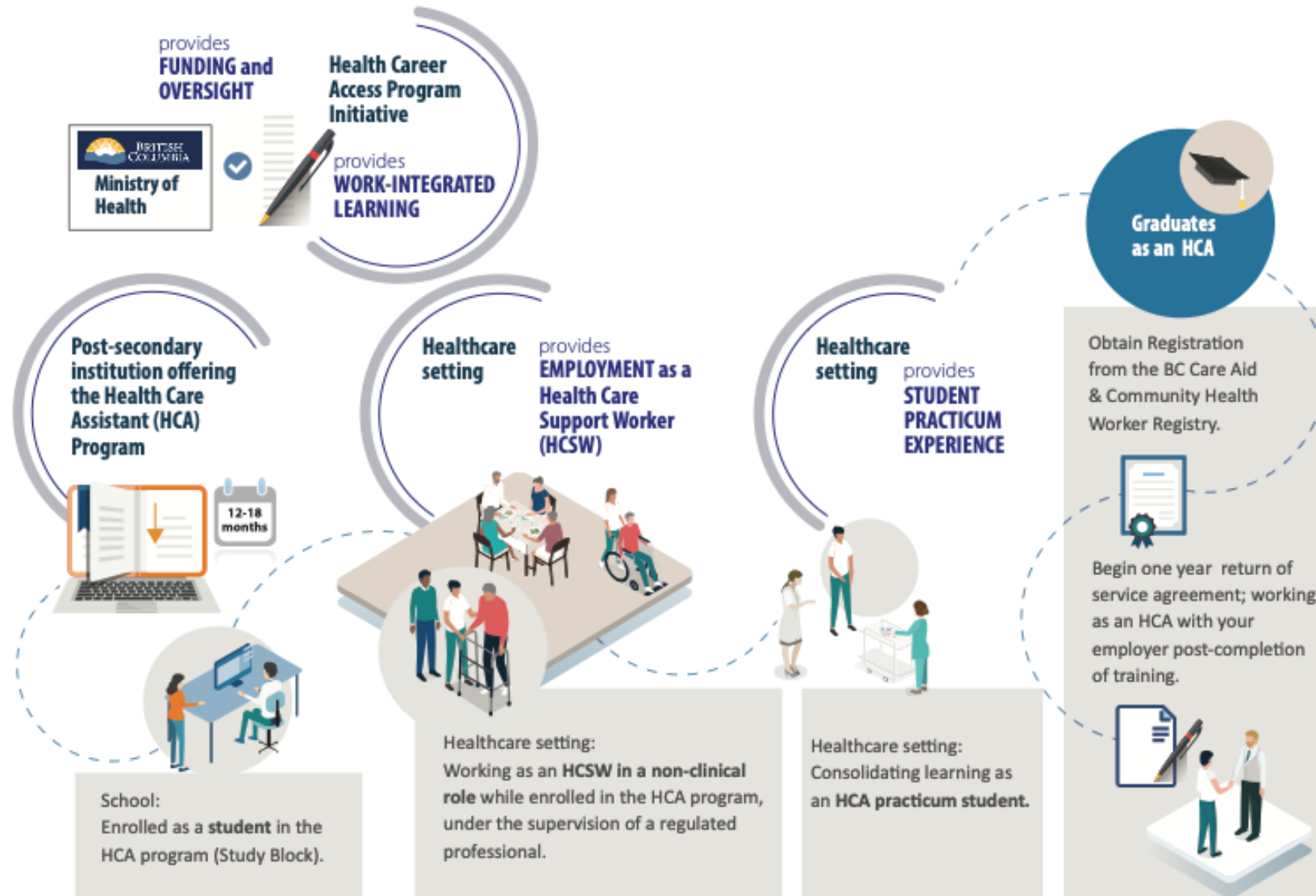
Oprah Winfrey

# Session Overview



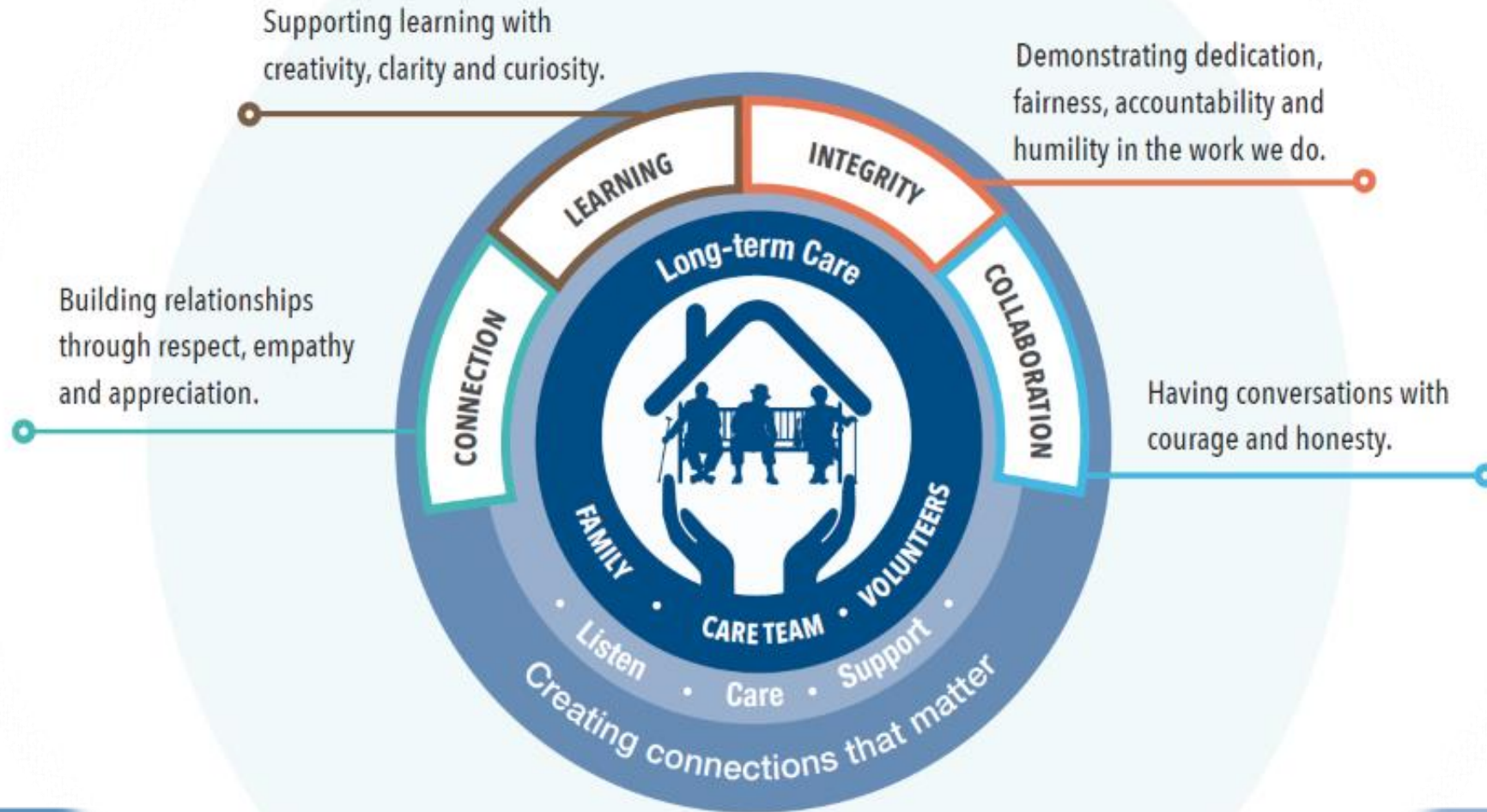
# HCA Partnership Pathway

Ministry of Health + Post-Secondary Institution + Healthcare Employer



February 2021

# Long-term Care Philosophy of Care



# Mentorship



# Welcome to the Learner Role

Responsible for  
own learning



Goals based on  
self-reflection



★ CORE VALUES

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Provide quality care



# Being a Learner: What qualities do you bring to the learner role?

- Discuss with your colleagues the qualities that you think you will bring to the learner role.
- Write down your examples.
- Be prepared to bring your discoveries to the larger group.



# Learner Qualities





# Why introduce the new role into Long-term Care?

- Increase HCA hires
- Enhance residents' quality of life
- Improve entry to health careers
- Provide “job ready” graduates



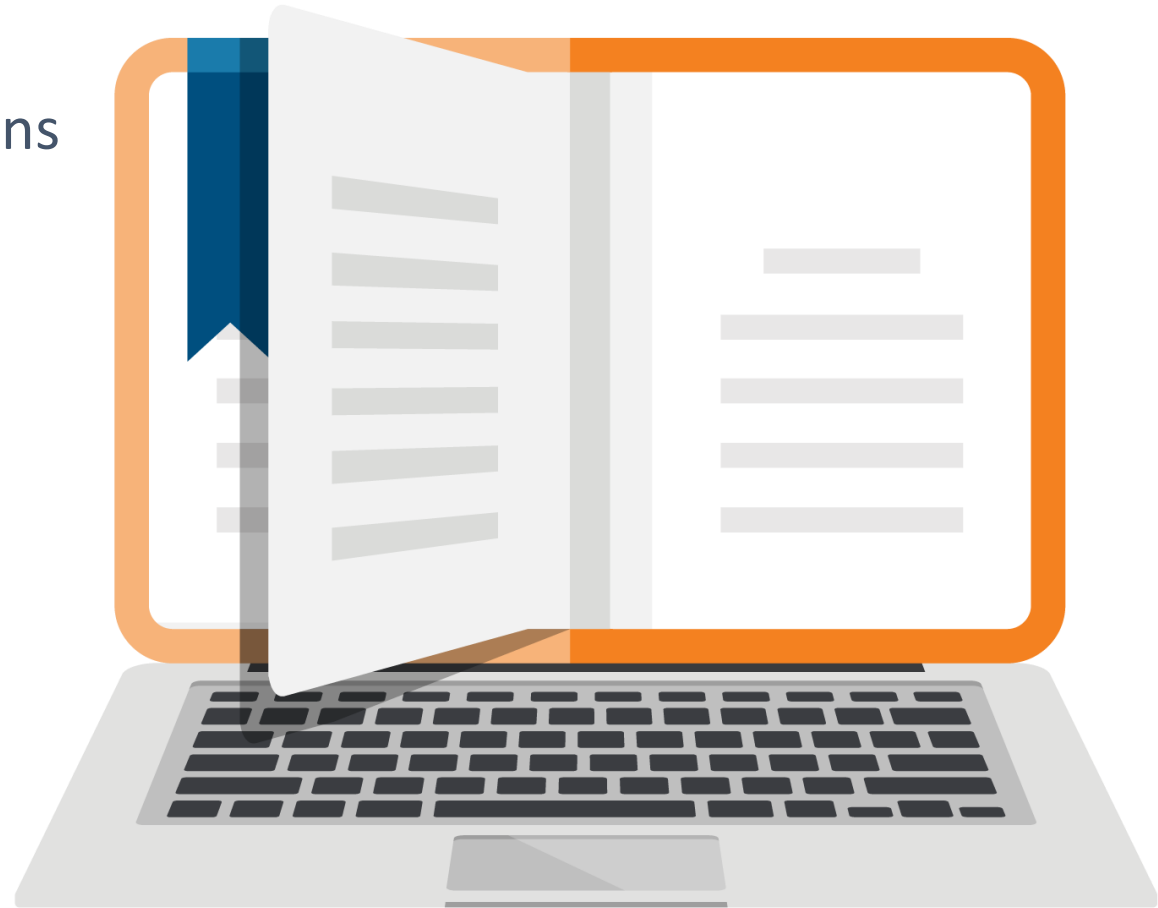
# HCSW Role and Responsibilities

- Important member of the healthcare team
- Connecting and engaging with residents
- Providing support and assistance with recreational activities
- Restocking supplies



# Resources for Mentoring the HCSW

- Island Health Limits and Conditions
- Peer Mentorship Guide
- HCSW Reporting Systems
- A Day in the Life of an HCSW



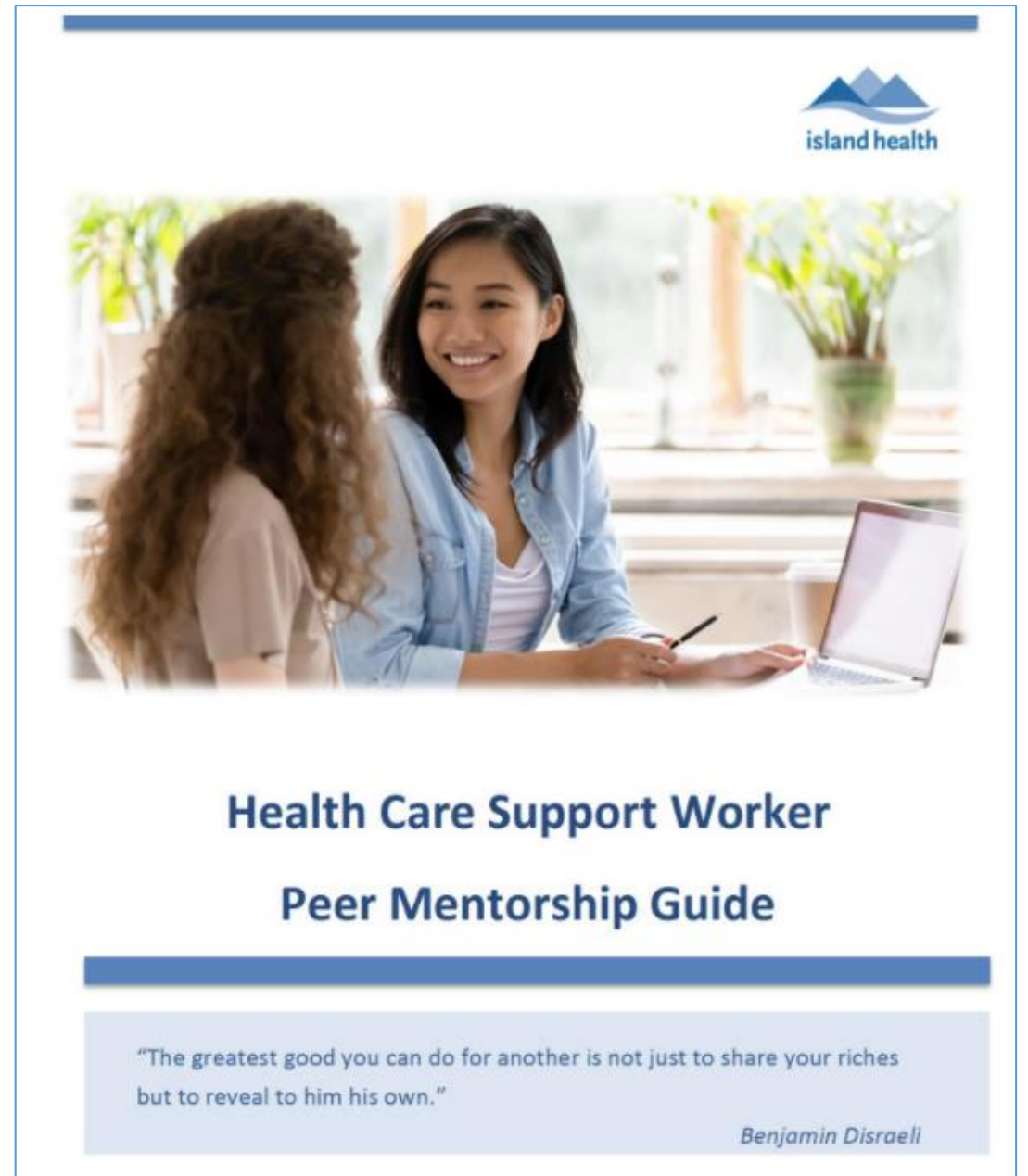
# Limits and Conditions

- Describes what the HCSW can do



# Peer Mentorship Guide

- A roadmap that outlines learner and mentor responsibilities
- Guides the orientation process



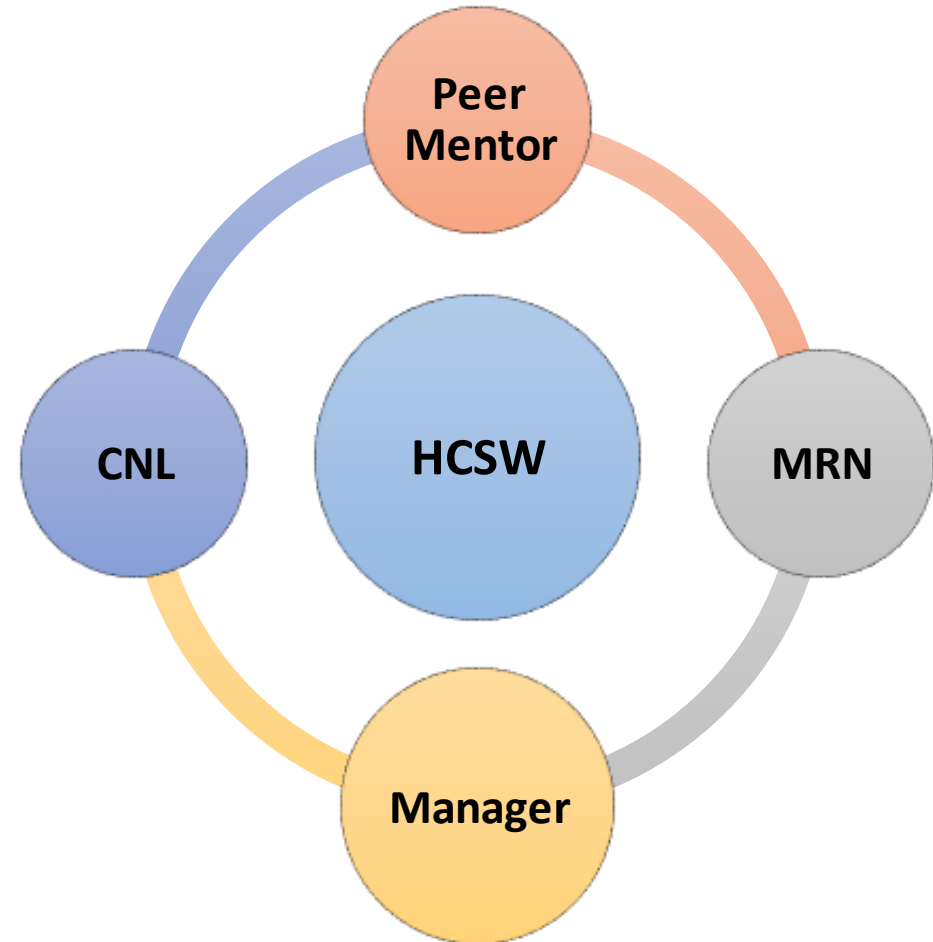
island health

**Health Care Support Worker  
Peer Mentorship Guide**

"The greatest good you can do for another is not just to share your riches  
but to reveal to him his own."  
*Benjamin Disraeli*

# HCSW Support

- Who supports the HCSW?



# Engaging and Connecting with Residents

- Residents' Social History
- Residents' Plan of Care
- Accompany residents
- Set up electronic visits



# Day in the Life of the HCSW shift responsibilities



- An onboarding activity plan



## HCSW Role and Responsibilities

A Day in the Life of Residents Living in LTC



# Thank you

- Questions and comments

