



**Board of Directors – Public Meeting  
Meeting Minutes  
Thursday, January 28, 2016  
1:30 pm – 3:00 pm  
Vancouver Island Conference Centre  
11 Bastion Street – Nanaimo, BC**

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<b>Directors Present:</b>	Don Hubbard, Chair Frank Carson Susan Mehinagic Starr Winchester Jim Dutton Roger Barnsley Robina Thomas Jean Wheeler Claire Moglove	<b>Staff Present:</b>	Dr. Brendan Carr, President & CEO Kim Kerrone, VP Corporate Services & CFO Catherine Mackay, EVP & COO Kathy MacNeil, EVP, Quality, Experience & Safety Catherine Claiter-Larsen, VP Quality Systems & CIO Joe Murphy, VP, Operations & Support Services Carla Tait, General Counsel Ann Bozoian, Director, Office of the President Stacey Bligh, Recorder
<b>Regrets:</b>	Matthew Watson	<b>Presenters:</b>	Dr. Wilma Arruda, Program Medical Director of Pediatrics, Island Health Erin Kenning, Public Health Clinical Coordinator Sydney Diemart, Student

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1. Call to Order & Approval of the Agenda

Chair Hubbard called the meeting to order at 1:30 pm and acknowledged that the meeting was taking place on the Traditional Territory of the Snuneymuxw First Nations.

Introduction to the Board members was made.

It was **MOVED, SECONDED and CARRIED THAT** the agenda be adopted as circulated.

It was **MOVED, SECONDED and CARRIED THAT** the Minutes of November 26, 2015 be approved as presented.

2. Committee Updates

**Health Quality Committee**

Director Barnsley reported that the Health Quality Committee received several reports at its meeting. Highlights of the various reports included information relating to community-wide planning for the arrival of Syrian refugees, influenza rates, plans to improve timely access to surgical care and MRI capacity. In addition to the above, the Committee received a report and presentation on the work that is underway to keep seniors, and particularly frail seniors, living well in their communities for as long as possible. Finally, the committee met with three members of the Patient Advisory Council and looks forward to their future input.

### **Finance and Audit Committee**

Director Mehinagic reported that the Finance and Audit Committee received several reports including an IM/IT report; North Island Hospitals Project Status Report; and Royal Jubilee Hospital Boiler Plant Replacement Project report. The Committee received a report from the Director of Internal Audit and there were no concerns noted. The Financial Performance Report for Period 8 was discussed, as was the annual report on investment management.

### **Committee of the Whole**

Director Wheeler reported that the Committee of the Whole received an update on IHealth and noted that the Board participated in an IHealth Engagement Lab at Nanaimo Regional General Hospital. The Committee also received a project update on the work being done to transition to the opening of the two new hospitals in the Comox Valley and Campbell River; the goal is to support the transformation of staff and patient experience, cultural safety and evidenced-based care redesign that will be possible through the presence of these two new hospitals.

### **3. Report from President & Chief Executive Officer**

Dr. Brendan Carr acknowledged and thanked the Snuneymuxw people and commented on the vibrancy and livability of the region.

A significant amount of work is being done in relation to Government's broad priorities. Providing effective primary care services so people can live well and we can prevent or delay hospital or facility-based care is part of this work. Providing targeted and effective mental health and substance abuse services; services for those with chronic health conditions; services related to the care of frail seniors; and, the creation of networks of services in rural and remote communities. Providing better access to, and reduced wait times, for surgery and diagnostic tests are also priorities.

In delivering the above, Dr. Carr noted Island Health is looking at ways to provide some of these services by developing partnerships with patients, families, communities and care providers.

Highlights of Dr. Carr's report include the following:

- Geographic realignment supports a local lens on decision making and in Nanaimo, this realignment is shaping work in several areas such as primary care, seniors care, mental health and substance abuse, reducing surgical wait times and increasing MRIs – in Nanaimo, MRIs will be increased by 1,380 by April 1.
- IHealth will go live first at Nanaimo Regional General Hospital (NRGH) and Dufferin Place. IHealth will reduce human errors.
- Nine new hospice beds have been opened in Comox and in Oceanside and Island Health is on its way to doubling hospice beds from 32 to 64 by 2020.
- Prevention of falls was discussed, specifically for seniors, noting that seniors stay in hospital twice as long after suffering a fall than do younger patients.
- Fatal and non-fatal overdoses have increased in Victoria and Nanaimo – Island Health is working with various agencies and community organizations as a coordinated response that includes education, prevention and the use of Naloxone.

- NRGH nursing recruitment has begun in order to fill 30 regular full-time RN and RPN positions.
- Routine HIV testing is being offered to patients as part of regular blood work at NRGH emergency. The test is voluntary and confidential.
- Partnership creation for community-based care was discussed, noting the John Barsby Wellness Centre and the Vancouver Island University Health and Wellness Centre as examples of community efforts to improve access to health and wellness services.
- Familiar Faces – this is a quality improvement initiative to reduce acute care visits focusing on vulnerable and frequent users at NRGH and the Emergency Department.
- Nanaimo Travellers' Lodge Society is rebuilding Eden Gardens to replace its current facility – the number of beds will increase from 90 complex care beds to 140 beds.
- Malaspina Gardens is also rebuilding its care facility of 133 beds.
- Two new operating rooms opened last year at NRGH which will provide improved patient flow and working conditions.
- Dr. Carr thanked the Nanaimo & District Hospital Foundation noting that since its formation in 1977 it has raised more than \$45 million and in 2014/15, 6,500 individual and corporate donors gave \$45 million.

#### 4. Adjournment

It was **MOVED, SECONDED and CARRIED THAT** meeting be adjourned at 2:25 pm.