



**Board of Directors Public Meeting
Minutes of Thursday, January 26, 2017
Mary Winspear Centre
2243 Beacon Ave West
Sidney, BC V8L 1W9**

Directors	Don Hubbard, Chair	Staff	Dr. Brendan Carr, President & Chief Executive Officer
Present:	Robin Kenyon Jim Dutton Roger Barnsley Matthew Watson Robina Thomas Starr Winchester Jeannie Wheeler MJ Whitemarsh	Present:	Catherine Mackay, Executive Vice President & Chief Operating Officer Kim Kerrone, Vice President, Corporate Services and Chief Financial Officer Catherine Claiter-Larsen, Vice President & Chief Information Officer James Hanson, Vice President, Operations and Support Services Toni O’Keeffe, Vice President, Communications and Public Relations Kathy MacNeil, Executive Vice President, Quality, Safety & Experience Stacey Bligh, Board Liaison
Regrets:	Claire Moglove		

1. Call to Order

Chair Hubbard called the meeting to order at 1:30 pm.

It was **MOVED, SECONDED** and **CARRIED THAT** the agenda be adopted as circulated.

It was **MOVED, SECONDED** and **CARRIED THAT** the Minutes of December 1, 2016 be approved as presented.

2. Committee Updates

Health Quality and Performance Committee

R. Barnsley provided an update on key discussion points from the HQP Committee meeting.

- **Terms of Reference Review.** The Committee reviewed its Terms of Reference and had one minor recommendation to the Governance and Engagement Committee for subsequent consideration by the Board.
- **North Island Hospitals Transition (NIHT) Project.** The Board continues to receive updates on this project related to the work and plans to mitigate risks associated with the transition.
- **Seniors Care.** We received an Annual Report on Seniors Care. Management’s plans include four key priorities: (i) supporting seniors with Frailty, Dementia or at End of life (ii) Supporting Seniors in the Community, (iii) Supporting Seniors in Facilities, Emergency Departments, and Hospitals, and (iv) supporting a Learning Organization for Seniors Health.
- **Emerging Issues:** We received an update on the opioid crisis, wait lists and surgery, and high influenza rates. You will hear more on these topics from our President & CEO, Dr. Brendan Carr.

Finance and Audit Committee

M. Watson spoke to key discussion topics from the Finance and Audit Committee meeting.

- **Terms of Reference Review.** The Committee reviewed its Terms of Reference and had one recommended change to the Governance and Engagement Committee.

- **Summit Project at Quadra Village.** The Summit at Quadra Village will replace two existing residential care facilities - Oak Bay Lodge and Mount Tolmie Hospital. This is a joint project between the Capital Regional Hospital District and Island Health. We look forward to reporting out on this fantastic project.
- **North Island Hospitals Project.** We received an update on the design and construction of the North Island Hospitals. The construction completion date is nearing (April 30, 2017) and we are pleased to report that there are no critical delays to report.
- **Budget.** Island Health will report a balanced budget at year end.
- **IMIT Major Projects Status Report.** There were no material changes to IM/IT and we continue to be satisfied with the action plans of Management for major IM/IT projects.
- **Internal Audit.** There were no areas of concern with respect Internal Audit.

Governance & Engagement Committee

J. Wheeler provided the following update from the Governance & Engagement Committee:

- **Terms of Reference Review.** The Committee reviewed its Terms of Reference and recommended a change to the Board regarding Board education.
- **Code of Conduct and Conflict of Interest Policy.** We reviewed the Board's '*Code of Conduct and Conflict of Interest Policy*'. As part of this review, each Director is required to declare any conflict, or perceived conflict, and report this to the Board Chair for review.
- **Competency and Diversity Matrix.** The Committee reviewed its Competency and Diversity Matrix. The Matrix will help guide the Committee in its obligation to make recommendations to the Board, for subsequent consideration by Government, for Board Succession Planning.
- **Engagement to Experience' framework.** The concept of E2E is that, through excellence in engagement, Island Health can work toward achieving exemplary patient, care team and community experience. E2E is a commitment within Island Health to consistently, purposely and consciously engage in meaningful relationships with people.

3. Update from President and CEO

Introduction

Dr. Carr thanked everyone for attending and acknowledged the W'SÁNEĆ peoples on whose traditional territory we live, learn and work.

Geography 3 at a glance

Island Health refers to the area of Cowichan Valley to Saanich and the Gulf Islands as "Geo 3". There are 36 communities and 1,500 full and part time Island Health staff in Geo 3 including Alice Gelpke and Dr. David Robertson, co-leads of Geo 3.

Opioid Crisis

155 of the 914 illicit drug overdoses in BC in 2016 were on Vancouver Island. There were also 1,712 non-fatal overdoses at Island Health's five emergency departments. Here at the Saanich Peninsula Hospital there were 33 non-fatal overdoses last year. The crisis is having a devastating impact not just on drug users but on service providers and medical health professionals. Addressing the opioid crisis remains an Island Health priority.

Supervised Consumption

Island Health has applied to Health Canada to open three permanent safe consumption sites. Last month we opened three temporary overdose suspension sites.

Influenza

The flu is taking a tremendous toll on Island Health resources and staff. Flu shots remain widely available.

Wait Lists and Surgery

We plan to do an extra 9,380 surgical cases over the next three years with particular focus on cataracts and joint replacement surgery. We have contracted with Surgical Centres Inc. to provide publicly funded day surgeries and colonoscopies at Eagle Creek Village near VGH.

Community Health and Care Model on the Saanich Peninsula

The Peninsula Medical Clinic is the first primary care home partnership with Island Health in Sidney. The goal of this partnership is to support frail seniors who require additional assistance by improving their care coordination between their physician and other health service providers.

Palliative Care

We have a community palliative consult team which is a combination of Saanich Peninsula palliative care physicians working with family clinicians to support patients and families. An offshoot of this program is the First Nations Palliative Care Initiative, developed by Jane Fox, Aboriginal Liaison nurse and Dr. Leah Norgrove. This program links palliative care doctors with First Nations health centres to ensure those supports are in place.

Aboriginal Health

18 months ago we proudly unveiled four W'SÁNEĆ totem poles at the Saanich Peninsula Hospital. The totem poles are important reminders of the powerful connection between culture and care.

We recently signed the Vancouver Island Partnership Accord with First Nations Health Authority and First Nations Health Council. The purpose of this accord is to strengthen partnership towards a shared goal of improving the health outcomes of and creating a more integrated, culturally appropriate, safe, and effective health system for First Nations people on Vancouver Island.

Island Health is in the final stages of completing its Aboriginal Health Strategic Plan for 2017-2021. More than 1,000 service partners, community members, Elders, youth and staff participated in the creation of the plan and we are grateful for the guidance they bring to our work.

We are working with the South Islands Divisions of Family Practice and the four W'SÁNEĆ First Nation communities on a Transition of Care initiative with the goal of the improving client care transitions between hospital and the community.

We have increased access to primary care services for First Nations communities by adding a nurse practitioner position to serve the W'SÁNEĆ First Nation communities here on the Saanich Peninsula as well as a second nurse practitioner serving the urban Aboriginal population in Greater Victoria.

IHealth

The introduction of this technology (electronic health record) is a monumental change for all healthcare workers in how they do their work. A review of the program by Dr. Doug Cochrane is complete and there were 26 recommendations of which Island Health supports.

Provincial Direction

Island Health continues to work with the Ministry of Health on the strategic priorities for health care in BC. Broadly, Government's priorities are:

- Population health and wellbeing;
- Improving performance of existing services;
- Addressing quality and sustainability of health services.

Island Health is responsible for delivering on these priorities:

- Effective primary care services so people can live well and so we can prevent, reduce or delay hospital- or facility-based care;
- Targeted and effective mental health and substance use services;
- Meaningful services for those living with chronic health conditions such as diabetes, heart failure or COPD;
- Appropriate programs and services for frail seniors;
- Effective networks of services in rural and remote communities; and
- Better access to, and reduced wait times for, surgery and diagnostic tests.

Saanich Peninsula Hospital Foundation

It is very inspiring to hear of the work of the Saanich Peninsula Hospital Foundation. Last year the foundation raised \$4M with approximately half of that going to priority equipment and projects.

Lady Minto Hospital Foundation

Just as inspiring, on Salt Spring Island, the team at the Lady Minto Hospital Foundation raised approximately \$1M.

Vancouver Island Children's Hospital

Our partners at Children's Health Foundation of Vancouver Island recently appointed a new CEO, Veronica Carroll who joins us from her previous role leading the Delta Hospital Foundation in the lower mainland. Last week the foundation celebrated their 5th anniversary of Jeneece Place and it also happened to be Jeneece's birthday – happy belated 23rd birthday Jeneece!

Governor General Award for Volunteerism

I offer congratulations to Donna Petroski for receiving the Governor General's Caring Canadian Award in 2016. Donna has volunteered for more than a dozen years in the Palliative Care Unit at the Saanich Peninsula Hospital and is admired for her warm and respectful approach to patients, family and staff. We are lucky to have her on our team!

Salt Spring Island Nurses Award

A big shout out to two Salt Spring Island nurses who were honoured by their peers last month. Jenny Redpath and Calico Chang received the Phyllis M. Baird Memorial Award from the Public Health Association of BC. The award recognizes community health nurses, practicing in rural areas, who demonstrate excellent care!

We are so fortunate to have so many employees who bring those kinds of smiles to work every day at Island Health. It makes doing an often very difficult job, a great deal easier.

4. Adjournment

It was **MOVED, SECONDED AND CARRIED THAT** the meeting be adjourned at 2:09 pm.